



New Zealand Council Of  
Christian Social Services

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ANNUAL REPORT  
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**2013**

# PRESIDENTS REPORT



Tēnā koutou

The progress made by The New Zealand Council of Christian Social Services (NZCCSS), combined with the efforts of many other organisations, in raising the awareness of the destructive effects of high income inequality in developed nations has been remarkable. The publication of the book *Inequality: A New Zealand Crisis* edited by Max Rashbrooke is a highlight and we are encouraged to see the strong sales of this publication. NZCCSS is working towards having the issues of inequality emerging as a real debating point in the 2014 General Election. We hope all political parties will make manifesto commitments to reducing the structural policies that create such high levels of income inequality in what was once one of the most equal developed countries.

NZCCSS has continued to inform and advise its members and government amidst the increasing changes in the sector. Having a well-considered and known voice is becoming increasingly important as government strategies are being implemented aimed at transforming the sector through changing approaches to contracting and funding of services. There have also been changes to the Council, with new members joining and as we regroup, there are strong signs

of a shared commitment to the Council, and enthusiasm to express our shared vision of a New Zealand where the most vulnerable have an opportunity to thrive.

I'd like to thank the Trevor McGlinchey as Executive Officer, and the secretariat team for their endeavour this past year; for the excellent achievements that they have made. I'd like also to thank fellow Council members for their input and wider contributions. In particular, I'd like to express our appreciation to those who have provided the essential funding to ensure the Secretariat and the wider NZCCSS is able to continue with its effective work in informing, advising and influencing in ways that all contribute to improve the lives of the most vulnerable.

Ngā mihi

Rod Watts,

President

# FROM THE EXECUTIVE OFFICER



The 2012/2013 Financial Year saw NZCCSS continue with its four pronged strategy of addressing the causes of inequality and exclusion, working to achieve realistic and positive change for the people its member organisations serve, responding to government policy, and engaging with members to understand the impacts of government policies at grassroots level. For a small organisation, employing just over four full time equivalent staff members, NZCCSS was able to gain strong recognition for its work - from government, with its membership and throughout the NGO and advocacy sectors.

NZCCSS has been proactively consulted on a wide range of issues, from the Green and White Papers for Vulnerable Children through to Premium-Only Charging at Rest Homes. While it is not always possible to directly see the impacts of the feedback given by NZCCSS, the input of this organisation has added weight to mitigating policy positions that would have the worst effects on poor and vulnerable people and given real and positive direction to emerging social services policy.

The work of Council, in tracking the impacts of the Global Financial Crisis through the publication of the Vulnerability Report, has continued to expose the high levels of hardship being experienced in our communities. The NZCCSS membership is to be praised for their commitment to meeting the needs generated by poverty and inequality

in their communities. Time and again I have reported the high level of need for services NZCCSS members are experiencing and the struggle to be proactive and positive in meeting these needs.

In New Zealand it is the people who have been most profoundly impacted by the Global Financial Crisis who are paying for the rebalancing of New Zealand's economy, those who have lost their jobs or who have had their family income severely reduced. Yet as a nation we tend to blame and condemn beneficiaries and low income workers for being poor and impose ever more stringent conditions on any support we as a society eke out to help in their times of vulnerability. As a nation we do not recognise it is the suffering of the least of us that is paying for our national debts. While NZCCSS members are committed to supporting the vulnerable members of our communities they are also proactively seeking a more equal, a more just and a more compassionate society in Aotearoa New Zealand.

This year the NZCCSS Annual Report tracks the achievements of Council against its Strategic Directions in its current Strategic Plan and the 2012/13 Annual Plan's Key Result Areas.

Trevor McGlinchey

NZCCSS Executive Officer

# Strategic Direction

Addressing the causes of inequality and exclusions on our society and challenging unjust structures

## Key Results Areas

## Results Delivered

- Book published by July 2013.
- Publishing linked to raising profile of inequality issue through NZCCSS networks, through inequality networks and through media releases etc
- National gathering held by December 2012, key inequality groups present, collaborative work plan mapped and agreed
- Website hits and Facebook likes maintained and with the book release increased by 30 – 50%.
- Analysis developed, published and accessed via website and other electronic mechanisms.
- Four Vulnerability Reports published.
- Media statements released and published in various media.
- Inequality: A New Zealand Crisis published in June 2013. NZCCSS analyst Paul Barber wrote a chapter for this book.
- Paul has spoken to a number of fora on issues of inequality over the year.
- Work on raising profile ongoing in 2013/14 FY, however, book sales are going well. It is worth noting the Ray Morgan Survey results - in May 2011, 4% of people polled when asked "What are the most important Economic issues facing New Zealand?" Replied the "Poverty /Gap between the Rich and the Poor". By July 2013 this had moved to 15% and was the most important single issue identified.
- A marae-based national gathering was held in November 2012. This was a well-attended event and resulted in the establishment of Equality Network which includes Income Equality Aotearoa (Closing the Gap), NZCCSS (Closer Together Whakatata Mai), Action for Children and Youth Aotearoa, Child Poverty Action Group and the NZ Council of Social Services (NZCCSS). The wider Network includes many individuals and organisations involved in seeking positive change for New Zealanders who see income inequality as underpinning many of our country's negative social issues.
- The [www.inequality.org.nz](http://www.inequality.org.nz) website has been launched and is assisting in promoting the book and in raising awareness of the network.
- The Closer Together Whakatata Mai website has built from around 1,000 unique visitors a month in 2011 to around 3,000 in 2013. The activity on the Facebook site remains constant with around 550 "likes".
- Full analysis of the White Paper for Vulnerable Children produced and published. Well received in the sector with good feedback from members and others
- Completed the qualitative research/appreciative enquiry on youth services in Manurewa and published the report The Young People of Manurewa and the Potential for Service Collaboration. The report was well received when presented back to the community.
- 3 Vulnerability Reports and 1 Canterbury Report Published.
- 5 Media releases published, - good uptake from Christian media – some limited uptake from mainstream including a Morning Report interview on White Paper.

# Strategic Direction

Achieving realistic and positive change for the people Council member organisations serve

## Key Results Areas

## Results Delivered

- Membership on key MSD advisory groups maintained
- Membership on key MoH advisory groups maintained
- Church leader/Political leadership meetings held
- Member of Reference Group for both Green and White Paper for Vulnerable Children
- Member of the CYF Care Forum – improving outcomes for children in CYF care
- Member of the NGO Advisory Group to the Minister of Social Development and to MSD – particular focus this FY on the Investing in Services for Outcomes Programme
- Member Aged Residential Care Steering Group – improving contracting and funding arrangements in the residential care sector
- Home and Community Quality Assurance Project – working on quality standards for the delivery of home-based care
- Preparation meetings and meeting with Prime Minister Deputy Prime Minister and Heads of Churches coordinated
- Heads of Churches and other political party leadership coordinated.

# Strategic Direction

Responding effectively to emerging political and policy issues

## Key Results Areas

## Results Delivered

- Emerging legislation identified in a timely manner, responses developed, submissions made.
  - Opportunities to influence other government policy identified and implemented.
- Made submissions on -
- Ministry of Education Consultation Paper: Proposal to improve the performance of the Government's investment in industry training.
  - Social Housing Reform (Housing Restructuring & Tenancy Matters Amendment) Bill
  - Universal Periodic Review New Zealand Government's Human Rights Record
  - Minimum Wage (Starting-out Wage) Bill 2012 - youth rates
  - Gambling (Gambling Harm Reduction) Bill
  - Green Paper for Vulnerable Children
  - Consultation on Premium Only Charging in Rest Homes discussion document
  - Member of Caring Counts Coalition – working towards wage parity between DHB employed carers and carers employed in rest homes
  - Supporter of Living Wage Campaign – working towards a living wage.
  - Meetings held with Members of Parliament from across the political spectrum
  - Engaged with Careerforce to write the report "Social Services Sector Qualifications Requirements"
  - Provided input into the development of the draft suit of social services qualifications for the qualifications review
  - Member of the Reference Group for the Careerforce Qualifications Review
  - NZCCSS leadership in Microfinance maintained through ongoing collaborative leadership to the Nga Tangata Microfinance Trust – offering no interest loans into South Auckland

# Strategic Direction

Engaging with our members in order to know of issues for the people they serve, to understand the impacts of policy development on service provision and to harness their combined efforts towards achieving positive change

## Key Results Areas

## Results Delivered

- Council Governance is seen as effective by Denominational Representatives
- Policy Groups are providing effective policy input at both prophetic and pragmatic levels
- Evaluative feedback from Regional meetings demonstrate they are well received and effective
- Publication circulation increases and feedback is positive.
- A full review of Council's governance structures has been undertaken. This has resulted in clarifying the Denominational Representatives and Co-opted Members Terms of Reference: Further development of the annual governance cycle: Change in the style and frequency of meetings – from 4 face to face to 3 face to face and 3 teleconferences; The introduction of an annual governance performance review and further review of governance policies.
- As part of the above review, the role, purpose, number and focus of Policy Groups were also reviewed. This resulted in the Auckland Services Group being disestablished and the three current Policy Groups – Child and Family, Servicers for Older People and Impacts of Poverty and Exclusion being reconfirmed. Terms of Reference, role and reporting systems have also been reviewed and further developed.
- Only small, localised regional meetings held – these included meetings to gain feedback on Careerforce work.
- Publication circulation remained at +/- 1,900 for all electronic publications. Positive feedback received from a range of sources

# GOVERNANCE

The Council has fully reviewed its structure over the last year. This has resulted in strengthening the strategic focus of the Council and in a greater 'ownership' of the Council's strategic decision making by the Denomination Representatives and Co-opted Council members. The Policy Groups Services to Older People, Child and Family, and Impacts of Policy and Exclusion have been re-invigorated and are providing excellent front-line feedback on the issues confronting New Zealanders accessing Christian social services. Coming from this position of strong governance and streamlined membership feedback Council is well-positioned to provide quality support and advocacy to and on behalf of our members.



# THANKS

Over the last Financial Year a number of Denominational Representatives have moved on after making strong and valued contributions.

They are: -

Michael Gorman	Anglican
Barbara Gilray	Catholic
Gerry Walker	Salvation Army
Katherine Noble	Presbyterian

These past Denominational Representatives are thanked for their work for and commitment to the Mission and Values of NZCCSS.



**Rod Watts**

*President*

Presbyterian Support  
CEO: - Presbyterian Support Northern



**Pamela Waugh**

*Deputy President*

Salvation Army  
Major: - Territorial Community Ministries



**Anne Purcell**

*Anglican*

Fieldworker: - Anglican Care Auckland  
Diocese



**Nicola Taylor**

*Anglican*

Director: - Anglican Family Care Dunedin



**Mary Caygill**

*Methodist*

Superintendent: - Christchurch Central  
parish and Mission



**John Murray**

*Methodist*

Superintendent/Executive Director:-  
Lifewise



**Lisa Beech**

*Catholic*

Advocacy and Research Manager



**Margaret Martin**

*Catholic*

Sisters of Mercy Wiri – Congregational  
Leaders Representative



**Gillian Bremner**

*Presbyterian Support*

CEO:- Presbyterian Support Otago



**Ian Hutson**

*Salvation Army*

Lt Colonel:- Divisional Commander  
Central Division



**Lisa Woolley**

*Baptist*

CEO:- VisionWest Community Trust -  
Auckland



**Lyn Campbell**

*Baptist*

National Team Leader, Baptist Community  
Ministries



**Puamiria Maaka**

*Convenor Child and Family Policy Group*

Manager: - Family Services Te Waipuna  
Puawai



**Michael Obrien**

*Convenor Impacts of Poverty and  
Exclusion Policy Group*

Associate Professor: - School of  
Counselling, Human Services and Social  
Work. University of Auckland

# STAFF

NZCCSS currently has five staff members working 4.1 full time equivalent positions.

They are: -

Sharee Eden

Kaiāwhina Whakahaere - Office Administrator

Bo Liu

Finance and Accounting

Sonia Scott

Kaitātari Kaupapa – Policy Advisor

Paul Barber

Kaitātari Kaupapa – Policy Advisor

Trevor Mc Glinchey

Executive Officer

Over the year our valued Kaitātari Kaupapa – Policy Advisor, Philippa Fletcher, left us to accompany her husband to a Foreign Affairs posting to Papua New Guinea. After a short term of employment our Kaiāwhina Whakahaere – Office Administrator, Andrea Snowden, left with her family for Auckland. We thank them for their contributions and wish them well in their new endeavours.



# ANNUAL ACCOUNTS

For a full statement of our audited accounts, please contact our office by emailing [bookkeeping@nzccss.org.nz](mailto:bookkeeping@nzccss.org.nz), or phoning (04) 473 2627.

## **STATEMENT OF FINANCIAL PERFORMANCE** **FOR THE YEAR ENDED 30 JUNE 2013**

<b>INCOME</b>	<b>Notes</b>	<b>(\$)</b> <b>FY 2013</b>	<b>(\$)</b> <b>FY 2012</b>
Subscriptions	8	136,809	134,126
Contracts	2	232,039	215,542
Grants	3	23,400	35,000
Interest		15,799	20,408
Sale of Mailings & Donations		230	0
Fees for Other Services		14,676	19,356
		422,952	424,432
<b>EXPENDITURE</b>			
Staff Costs	7	289,003	312,010
Administration	4	63,782	60,122
Meetings & Projects	5	56,589	78,198
		409,375	450,329
OPERATING SURPLUS/(DEFICIT)		13,578	-25,897
CONFERENCE SURPLUS/(DEFICIT)	11,12	0	19,979
NET SURPLUS/(DEFICIT)		13,578	-5,918

**STATEMENT OF MOVEMENTS IN EQUITY**  
**FOR THE YEAR ENDED 30 JUNE 2013**

<b>ACCUMULATED FUNDS</b>	<b>Notes</b>	<b>(\$)</b> <b>FY 2013</b>	<b>(\$)</b> <b>FY 2012</b>
Equity at start of the year		402,097	408,015
Net surplus/(deficit) for the period		13,578	-5,918
<b>EQUITY AT END OF THE YEAR</b>		415,675	402,097

**STATEMENT OF FINANCIAL POSITION**  
**AS AT 30 JUNE 2013**

	<b>Notes</b>	<b>(\$)</b> <b>FY 2013</b>	<b>(\$)</b> <b>FY 2012</b>
<b>TOTAL ACCUM. FUNDS</b>		415,675	402,097
<b>CURRENT ASSETS</b>		<b>FY 2013</b>	<b>FY 2012</b>
Bank & Cash		69,379	176,067
Accounts Receivable		53,792	18,414
GST Receivable		0	1,048
Short Term Deposits		370,000	250,000
Accrued Interest		4,421	2,799
<b>TOTAL CURRENT ASSETS</b>		497,593	448,328
<b>NON-CURRENT ASSETS</b>			
Fixed Assets	6	1,807	7,617
<b>TOTAL ASSETS</b>		499,399	455,946
<b>CURRENT LIABILITIES</b>			
Accounts Payable		8,121	15,275
PAYE + KS Payable		5,451	5,476
Income in Advance		33,916	10,000
GST Payable		16,260	0
Accruals		19,976	23,097
<b>TOTAL CURRENT LIABILITIES</b>		83,724	53,848
<b>TOTAL NET ASSETS</b>		415,675	402,097