



New Zealand Council Of  
Christian Social Services

# ANNUAL REPORT

20011/12



# PRESIDENT'S REPORT

I am privileged to be writing what is my first report as President of NZCCSS, mindful of the history of ecumenical cooperation between, and collectively by the six church members, whilst looking toward the future that will be impacted upon by the immense changes that are occurring financially and politically. At such times it is even more critical for trusted and reliable representation bodies to remain familiar with and respectful of the aspirations and requirements of members, matched by taking opportunity to effectively strive towards a New Zealand where the most vulnerable have an opportunity to thrive.

The immense strengths of NZCCSS were evident this past year, as outlined in Trevor's report that follows. There have been a number of changes in membership representatives on the Council, and I'm looking forward during 2012/13 to us confirming how we can make even more progress towards a just society, collaborate with other key agencies and organisations, engage with government as they shape and implement policy and funding changes, whilst ensuring we work effectively together as NZCCSS members.

With thanks and blessings

Dr Rod Watts



# EXECUTIVE OFFICERS REPORT

E nga rangatira, nga mihi aroha ki a koutou katoa.

The Global Financial Crisis (GFC) continues to create a difficult environment for poor and vulnerable people and the organisations that serve them. Income inequality, and its attendant social ills, has reached a new peak. The number of individuals, whnau and families, including children, living in poverty has increased. The number of people reaching retirement age and those living older than 85 years has also increased dramatically. While the New Zealand Superannuation scheme is designed to keep this group just above poverty level, it is noted that home ownership rates are falling and for those dependent solely on NZ Super, and who do not own their own home, life is harder and closer to the edge.

The last round of funding from government's GFC bridging fund, the Community Response Fund, has come and gone and organisations are trying to respond to increasing need using fewer resources. Funding for services for older people remains lower than the levels required to deliver services and for organisations that focus on those with the highest needs the on-going stress of underfunding is impacting on their ability to continue. Philanthropic grant making has decreased as incomes from investments have flat lined over the last 4 years. This fall-off in investment income has also impacted badly on those



churches and Christian social services with endowment reserves. Yet, for all of these impacts, Christian social service providers continue to work alongside the poor and vulnerable within our communities, reaching out to provide friendship, support and advocacy for structural change.

New Zealand is fortunate to have the trusted and long serving members of NZCCSS in every community. As a network, NZCCSS members comprise the biggest “natural grouping” of mission-focused and community-based social service providers in the country. The Secretariat of NZCCSS is very conscious of the history of pragmatic support and prophetic action of our members. We work hard to give expression of this in our work of advocating for positive change for the poor and vulnerable people of New Zealand. As can be seen from the following “Operational Report” the Secretariat, strongly supported by our Council and Policy and Services groups has been engaged across a wide range of both pragmatic and prophetic activities on behalf of our members. As the Executive Officer I believe NZCCSS, through the strong support of its membership, effective governance and the commitment of its staff, makes a contribution to New Zealand’s social policy and practice that belies its small size. I thank you all for this support and commitment.

Ma te Atua e tiaki, nā

Trevor McGlinchey



# OPERATIONAL REPORT

## INEQUALITY

The 2011/12 Financial Year was a busy period for NZCCSS. As 2011 was a General Election year one of the key focus areas for NZCCSS was conducting its public education programme, “Closer Together Whakatata Mai”. This programme is aimed at developing a greater understanding in the minds of voters and political candidates of the negative impacts of income inequality on societies

Given its small scale and budget this programme achieved very good results. Over one thousand five hundred people actually signed up to a register of people calling for greater equality in New Zealand. Sixty-three political candidates pledged to work towards greater income inequality and of this group twenty eight were elected to parliament covering six political parties.

## SERVICES FOR OLDER PEOPLE

NZCCSS is committed to ensuring vulnerable older New Zealanders get access to supportive and effective services. Members are working in every sector of older people’s care including residential, home help, day care and social support. The Council has representation on the Aged Residential Care Steering Group that negotiates with the District Health Boards New Zealand on the annual aged care review of residential; care services. This group is also looking into the implementation of the Aged Care Services Review carried out by Grant Thornton.



NZCCSS regularly appoints people to other reference or advisory groups with the aim of ensuring all older people have access to appropriate care and support. This includes appointments to the Home and Community Care Support Services Quality Assurance Project and working with the Human Rights Commission seeking pay parity between hospital-based DHB employed carers and not for profit-based carers. Submissions were made to the Nursing Council on recognition of internationally qualified nurses. The extremely successful Conference, Nuku Tahī Hikoi Tahī Maranga Tahī Moving Forward Together, was held in March this year

## **COMMUNITY BASED SOCIAL SERVICES**

Demand for the community based social services provided by our Christian social services agencies continued to grow. There have been high levels of unemployment and underemployment. The stresses of this in our communities and the reduction in direct government support for poor and vulnerable New Zealanders have all resulted in significant levels of unmet demand for social services.

Government has been intent on bringing in changes to the way community organisations work, particularly with vulnerable children, NZCCSS has been providing feedback from our members' frontlines on the development of some of these emerging policies. This has included having representation on the Experts Groups for the Green and White Papers for Vulnerable Children,



within the Child Youth and Family Care Forum and in providing leadership for the Minister of Social Development's NGO Advisory Forum working on the Investing in Services for outcomes programme.

For the first time NZCCSS hosted a social services conference. This conference, Social Services for New Zealand's Future, featured a number of high ranking Cabinet Ministers and key government leaders in social services and was recognised as providing participants with a strategic environment scan of upcoming social service policies.

## **POVERTY AND EXCLUSION**

Developing a response to Welfare Reforms was a major part of the work of NZCCSS during this Financial Year. Submissions were also written on the Gambling (Gambling Harm Reduction) Amendment Bill, the Social Security (Youth Support and Work Focus) Amendment Bill, the Maori Affairs Committee of Inquiry into the Determinants of Wellbeing for Maori Children and the Productivity Commission of Inquiry into Housing Affordability.

The Vulnerability Report was published quarterly over this period and was well-received in both government and non-government organisation environments. Nine media releases were made focusing on issues for poor and vulnerable New Zealanders and the impact of government policies on these people and their communities and on the social support organisations that serve them.





## AUCKLAND SERVICES

NZCCSS gained a strong recognition within the Auckland Council for being proactive in addressing current and emerging needs within the large and populous Auckland region. Submission were made on the Auckland Plan and meeting held with the Auckland Council's Social Policy unit. Council wrote a paper for inclusion in the Auckland Council's Children's report. Greater collaboration and mutual understanding of, and between, the wide ranging Christian social services in Auckland began to emerge.

NZCCSS ran a very successful conference, Auckland Futures, bring together Council and community organisations to consider the implications of the just released Auckland Plan and to consider responses to these.

Funding was received to conduct a research project focussing on young people in Manurewa and to consider if greater collaborative action by existing social services groups may assist in meeting their needs. This project will be finished late in 2012.

## TREATY OF WAITANGI

Council held a one day hui at Tapu Te Ranga Marae where, among other issues, its ability to respond to its Treaty commitments was considered. These commitments are encapsulated in both its values statement and in the strategic plan's prophetic intent.



## MISSION

The New Zealand Council of Christian Social Services works for a just and compassionate society in Aotearoa/New Zealand. We see this as a continuation of the mission of Jesus Christ.

## VALUES

In seeking to fulfil this mission, we are committed to:

- Giving priority to the poor and vulnerable members of our society
- Te Tiriti o Waitangi

## PROPHETIC INTENT

(from 2010-15 Strategic Plan)

The prophetic intent (engagement) is to participate in the work of God by addressing the causes of poverty and exclusion in our society and challenging unjust structures. In all our work we recognise our obligations as partners to Te Tiriti O Waitangi.

Council has developed a Treaty based operational framework for its Secretariat to operate by. This includes active consideration of the impacts of emerging government policy and of Council's responses from the perspective of tangata whenua. It continues to consider how best to bring this focus into its governance role – this is included in the governance review Council is currently conducting.



## GOVERNANCE

The Council of NZCCSS began a governance review during this Financial Year. The intent of this review is to ensure that the effectiveness and sustainability of NZCCSS is maintained into the future. The strategic governance of NZCCSS is critical to ensuring Council is well connected to its members, able to bring a strong voice to emerging social services policy development and be prophetic in advocating for a more compassionate and just society. The governance review will be complete by the end of 2012 and any changes implemented thereafter.

The 2011/12 Financial Year has seen a number of changes in the make-up of Council. The immediate past President, Ruby Duncan who had led Council ably and strategically since June 2010 and who had been a Denominational Representative (DR) on Council for five plus years was farewelled as the Baptist representative. She was replaced in her role as president by Rod Watts, a Presbyterian Denominational Representative.



The following members were farewelled after giving many years of dedicated and valued service to NZCCSS;

Ruby Duncan	Baptist DR and President of NZCCSS
Karen Morrison-Hume	Anglican DR and Convenor of Poverty and Exclusion Policy Group
Vaughan Milne	Presbyterian DR and Convenor of the Child and Family Policy Group
Nettie Hulme	Baptist DR

A further two Council members left Council during this period. Although they had been with Council for shorter periods their contribution was highly valued. These Council members were:

Fr Rob Devlin	Catholic DR
Judy Hindrup	Convenor Services to Older people Policy Group

New members welcomed onto Council were:

Anne Purcell	Anglican DR
Lisa Wooley	Baptist DR
Chris Graham	Presbyterian DR
Sr Margaret Martin	Catholic DR
Lyn Campbell	Baptist DR



## STAFFING

The members of staff on the Secretariat during 2011/12 were:

Kaiwhakarite -	Jo Paku (left – May 2012)
Kaiawhina Whakahaere	Andrea Snowden (Started June 2012)
Financial Administration	Bo Liu
Policy Advisors:	Paul Barber
	Philippa Fletcher
Executive Officer	Trevor McGlinchey

The role of Kaiwhakarite changed after the successful implementation of the 3 Conferences held by Council in the 2011/12 Financial Year and Jo Paku left to take up a new position. In the later part of the report period Bo Liu also opted to work less hours with a single focus on finances. The administration parts of the Financial Administrator and Kaiwhakarite roles were amalgamated into the new Kaiawhina Whakahaere position. This position has been filled by Andrea Snowden in a fixed-term position as the on-going needs of admin support for Council are further clarified.



# ANNUAL ACCOUNTS

For a full statement of our audited accounts, please contact our office by email [bookkeeping@nzccss.org.nz](mailto:bookkeeping@nzccss.org.nz), or phoning (04) 473 2627.

## STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30 JUNE 2012

INCOME	NOTES	FY 2012	FY 2011
Subscriptions	8	134,126	131,496
Contracts	2	215,542	194,397
Grants	3	35,000	64,000
Interest		20,408	23,793
Sale of Mailings & Donations		0	6,494
Fees for Other Services		19,356	8,487
		<b>424,432</b>	<b>428,668</b>
EXPENDITURE			
Staff Costs		312,010	304,303
Administration		60,122	64,556
Meetings & Projects		78,198	80,028
		<b>450,329</b>	<b>448,887</b>
<b>OPERATING SURPLUS/(DEFICIT)</b>		-25,897	-20,220
<b>CONFERENCE SURPLUS/(DEFICIT)</b>	11,12	19,979	0
<b>NET SURPLUS/(DEFICIT)</b>		-5,918	-20,220

## STATEMENT OF MOVEMENTS IN EQUITY FOR THE YEAR ENDED 30 JUNE 2012

ACCUMULATED FUNDS	NOTES	FY 2012	FY 2011
Equity at start of the year		408,015	428,235
Net surplus/(deficit) for the period		-5,918	-20,220
<b>EQUITY AT END OF THE YEAR</b>		<b>402,097</b>	<b>408,015</b>

## Statement Of Financial Position

### As At 30 June 2012

TOTAL ACCUM. FUNDS	NOTES	FY 2012	FY 2011
		402,097	408,015
<b>CURRENT ASSETS</b>		<b>FY 2012</b>	<b>FY 2011</b>
Bank & Cash		176,067	22,653
Prepayments		0	1,652
SOP Conference Accrued income		0	0
Accounts Receivable		18,414	58,344
GST Receivable		1,048	0
Short Term Deposits		250,000	390,000
Accrued Interest		2,799	4,495
<b>TOTAL CURRENT ASSETS</b>		<b>448,328</b>	<b>477,143</b>
<b>NON-CURRENT ASSETS</b>			
Fixed Assets	7	7,617	12,228
<b>TOTAL ASSETS</b>		<b>455,946</b>	<b>489,371</b>
<b>CURRENT LIABILITIES</b>			
Accounts Payable		15,275	16,078
PAYE + KS Payable		5,476	8,184
Income in Advance		10,000	41,250
GST Payable		0	1,389
Accruals		23,097	14,456
<b>TOTAL CURRENT LIABILITIES</b>		<b>53,848</b>	<b>81,356</b>
<b>TOTAL NET ASSETS</b>		<b>402,097</b>	<b>408,015</b>

## **CONTACT DETAILS**

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