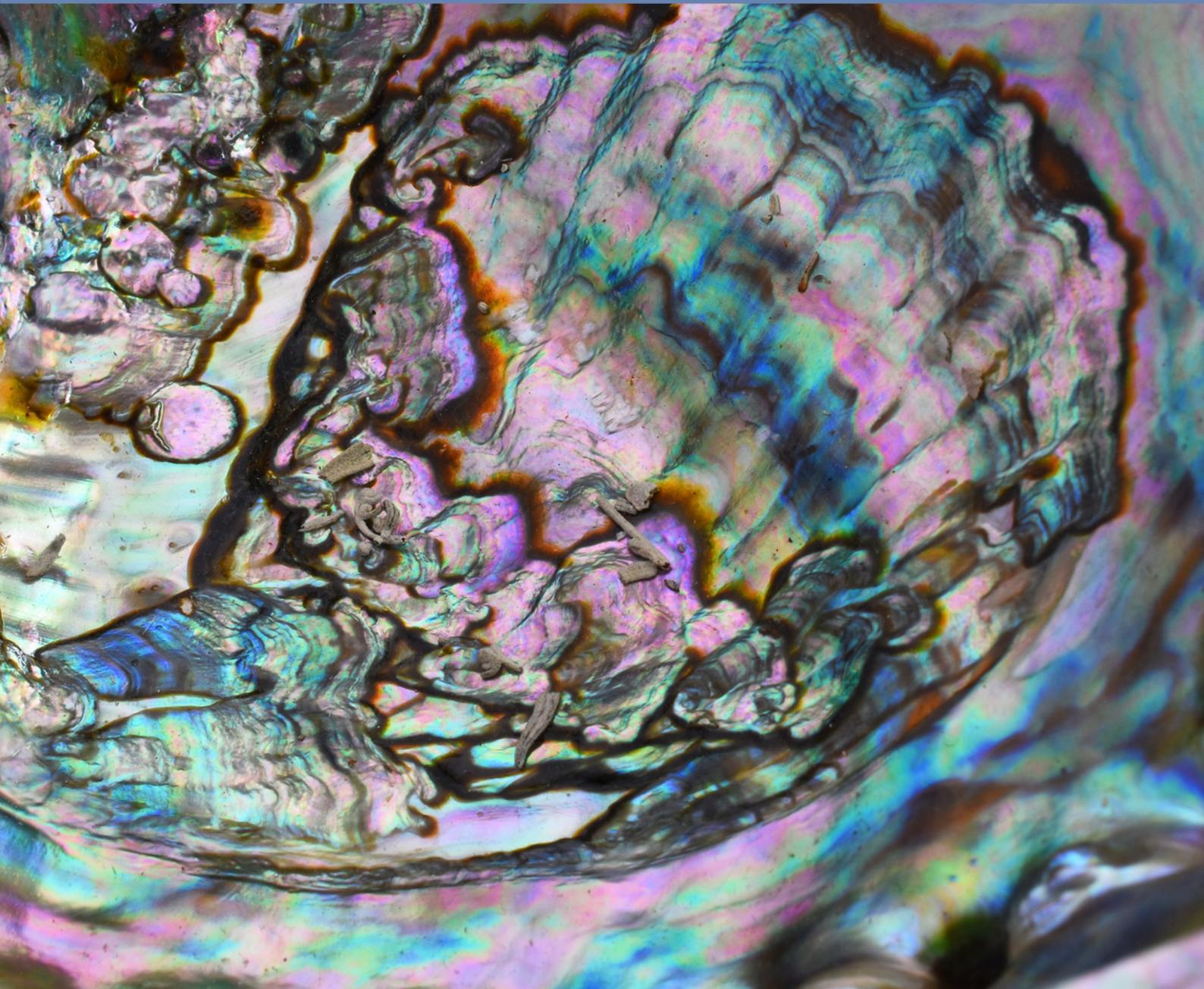




New Zealand Council Of
Christian Social Services

Pūrongo-ā-tau | Annual report FY 24



Whāia te iti kahurangi, ki te tūohu koe me he maunga teitei

Pursue that which is precious, and do not be deterred by any obstacle

Ki te kotahi te Kākaho, ka whati, ki te kapuia, e kore e whati.

When we stand alone, we are vulnerable, but together we are unbreakable.

Whakatuaki provided by NZCCSS Co- President Renee Rewi (Ngati Whare, Ngati Manawa, Patuheuheu/Ngati Haka, Te Arawa, Ngati Whakaue, Ngati Rangiwehi, Ngai Te Rangi, Tuwharetoa, Tainui and Nga Puhi).

The New Zealand Council of Christian Social Services (NZCCSS) represents six Christian networks made up of more than 250 organisations delivering community, health and social services across Aotearoa New Zealand. Their important mahi at the flax roots of communities informs our work advocating for change to improve the lives of all New Zealanders, which we see as an extension of the mission of Jesus Christ. We're dedicated to taking meaningful action to honour the articles of Te Tiriti o Waitangi in our work.

We have six foundation members: the Anglican Care Network, Baptist Churches of New Zealand, Catholic Social Services, Presbyterian Support and the Methodist and Salvation Army Churches.

We are...



213 delivery sites



In 55 towns & cities throughout Aotearoa



Providing 38 types of services



Delivering over 1000 programmes



Involving 17,000 volunteers

Employing 5,000 full-time workers

And 7,000 part-time workers

Find out more about the work of NZCCSS on our website www.nzccss.org.nz

Graphic icons source:
[Icons8](#)

Pūrongo a Perehitene Takirua Co-Presidents' Report

Mō tātou, ā, mō kā uri ā muri ake nei
For us and for those who come after us

For over fifty years, the New Zealand Council of Christian Social Services (NZCCSS) has amplified the voices of those who too often go unheard. Our mission is grounded in the ministry of Jesus Christ, who uplifted the marginalised, the isolated, and those without a voice. While the nature of these challenges may have shifted over time, issues like isolation, inequity, and disenfranchisement remain, and NZCCSS is steadfast in its commitment to addressing them with compassion and purpose.

In the spirit of collaboration promised in Te Tiriti o Waitangi, we continue in our roles as Co-Presidents. This partnership honours the principles of shared leadership and mutual support, allowing us to bring diverse perspectives to our work. It is a privilege to uphold this approach, guided by our commitment to the articles of Te Tiriti.

This past year has been a time of building and strengthening. Under the capable leadership of Executive Officer Nikki Hurst, the Secretariat has continued to expand its capacity to navigate an evolving social landscape, enhancing our focus and impact. Their efforts this year have gone beyond policy submissions, involving extensive engagement, collaboration, and proactive responses to rapid changes across the sector. We extend our heartfelt thanks to Nikki and the policy team for their remarkable dedication and resilience.

This year has also seen changes within our Council. We acknowledge and thank those members who stepped down at the last AGM: Carol Barron, Raewyn Gardiner, Graeme Mumford, and Peter Osborne. Additionally, we acknowledge Murray Penman, who departed during the year. Their collective commitment, insights, and contributions have been invaluable, and we are grateful for their dedicated service.

We are pleased to welcome several new members to the Council: Peter Bargh, Rebecca Moffat, Joleen Perry, Shirley Rivers, and Rawiri Auty (who joined in February 2024). Each brings a unique perspective and depth of experience that strengthens our work, and we look forward to the continued impact their involvement will bring to our mission.

This year, our work has been enriched by two significant reports that have had a meaningful impact across the sector: [Te Kōrero mō ngā Kaumātua: Exploring the Context of Older People in Aotearoa New Zealand](#) and [Te Kōrero mō ngā Tamariki: Exploring the Context of Middle Childhood in Aotearoa New Zealand](#). These comprehensive reports have provided critical insights, shaping both understanding and policy. We have also offered extensive coverage during the 2023 election season, drawing on the expertise and voices of our membership to address pressing social issues.

Our Policy Groups—Equity and Inclusion, Children and Families, and Older People—remain at the core of our mahi. Their dedication and insights continue to be essential, especially as demand across sectors grows.

NZCCSS’s commitment to Te Tiriti o Waitangi remains central to our mission. A recent hui at Pipitea Marae provided a valuable opportunity for Council and Secretariat members to renew this commitment and strengthen the integration of Te Tiriti principles in both our work and organisational culture.

To all Council members, the Secretariat team, and our wider membership, thank you for your dedication and partnership. Together, we will continue to make a lasting impact for communities across Aotearoa.

Let us not grow weary in doing good, for at the proper time we will reap a harvest if we do not give up.

Galatians 6:9



Renee Rewi

Dr. Bonnie Robinson

Perehitine Takirua | Co-Presidents

Pūrongo ā Kaiwhakahaere Executive Officer's report

Hapaitia te ara tika pumau ai te rangatiratanga mō ngā uri whakatipu

Foster the pathway of knowledge to strength, independence, and growth for future generations

Reflecting on this past financial year, I am both humbled and proud of the collective mahi of the secretariat tīma. The past year saw the culmination of two years' preparations resulting in a range of high-quality research and advocacy, small and large. Alongside more visible mahi, we continued to be a strong and present voice for our members, those they serve and for our broader vision of a more just and compassionate Aotearoa.

This year has been marked by key achievements that reflect our commitment to both practical support and broader societal change. A particular highlight has been the release of two significant reports: Te Kōrero mō ngā Kaumātua: Exploring the Context of Older People in Aotearoa New Zealand and Te Kōrero mō ngā Tamariki: Exploring the Context of Middle Childhood in Aotearoa New Zealand. These resources provide current, accessible insights into two important stages of life, offering valuable information for those who work with and support older adults and children, as well as policymakers shaping the future.



Leading up to the October 2023 election, NZCCSS provided comprehensive coverage of issues that matter most to the communities we serve. This effort drew on the expertise and insights of our membership and was very well received. Our aim was apolitical, clear and accessible information to empower voters to make informed choices. With this foundation, we now look to the post-election landscape, ready to continue advocating for the honouring of the articles of Te Tiriti o Waitangi and a society where everyone can thrive.

I am deeply grateful for the dedication and commitment of our team. These wahine are a powerful lever for change—whip-smart, resourceful, and unwavering in their commitment. Rachel Mackay, challenging structural ageism with insight and determination; Melanie Wilson, making middle childhood visible and accessible;

recently joining the team, Dr Katie Schraders brings fresh curiosity for understanding the machinery of government and the accountability of the system.

We have also been blessed to have the support of powerhouse Karla Sanders who designed and clarified our election coverage, and has delivered our beautiful, useful and authoritative new website. I'd also like to thank Kate Hamlin and Hamish Jarvie for their work while part of the team, I know they are both adding immense value in their new roles and we wish them all the best.

To our Council members, policy groups, and all who support us in this journey, thank you for your guidance and partnership. It is a privilege to walk alongside such dedicated individuals in the service of our mission.

"Rise up, take courage and do it."

— Ezra 10:4

God bless.



Nikki Hurst

Kaiwhakahaere | Executive Officer



Highlights of our work during the 2023-24 year.

Strategic values

Highlights of our work during the 2023-24 year.

VOICE

Publication of Te Kōrero mō ngā Kaumātua

Creation and distribution of **12 briefings** to incoming ministers, and **41 briefings** to incoming members as the 54th Parliament began.

Submission to the United Nations Fourth Periodic Review of New Zealand, focused on amplifying the rights of older people.

25+ written consultations and submissions made to Government seeking to find solutions leading to a better outcome for those we serve.

35 comments on structural discrimination, **12 targeting** challenges to Te Tiriti o Waitangi.

INNOVATION

Strong coverage of **election 2023**, with development of easy-to-understand policy summaries and deep dives into Q&A for older people.

Delivery of **Budget Coverage**, focused on deep diving on key issues and small items with big impact for the sectors we serve.

Clarification of portfolio focus areas with commitment to these areas being specific to our capabilities, novel and able to be highly collaborative.

CONNECTION

Six Council hui across the year, including two-day Marae hui and **15 policy group hui**.

Implementing Te Tiriti mainstream plan with Navigator.

Commitment in 2024 full year budget to ensure pūtea available to continue to advance this mahi.

Extensive consultation with range of Ministry of Social Development rōpū, particularly in relation to social sector commissioning, welfare reform and policy development.

Memberships on **two advisory groups** for Te Whatu Ora, with a focus on older New Zealanders.

COLLABORATION

Council's Tangata Tiriti journey informed and **supported by** multiple representatives of **Tangata Whenua**

Appointment to **Steering Committee** of the Children's Rights Alliance of Aotearoa.

Workshops for development of report on the context of 5-12-year-olds including key leaders from national & local government, philanthropy, academia and more.

23/24 Year



Secretariat Responses to Government



We provided

Twenty Nine

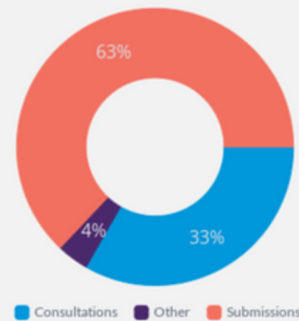
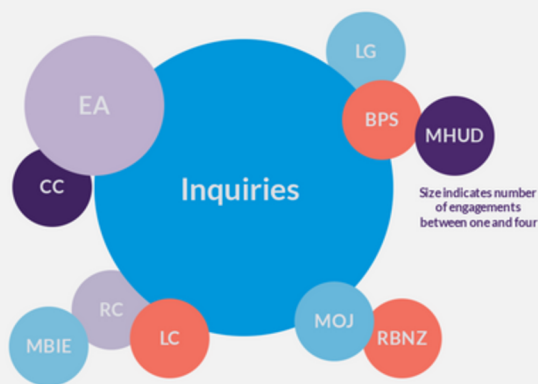
responses to Bills,
Consultations, and other
government interactions

between

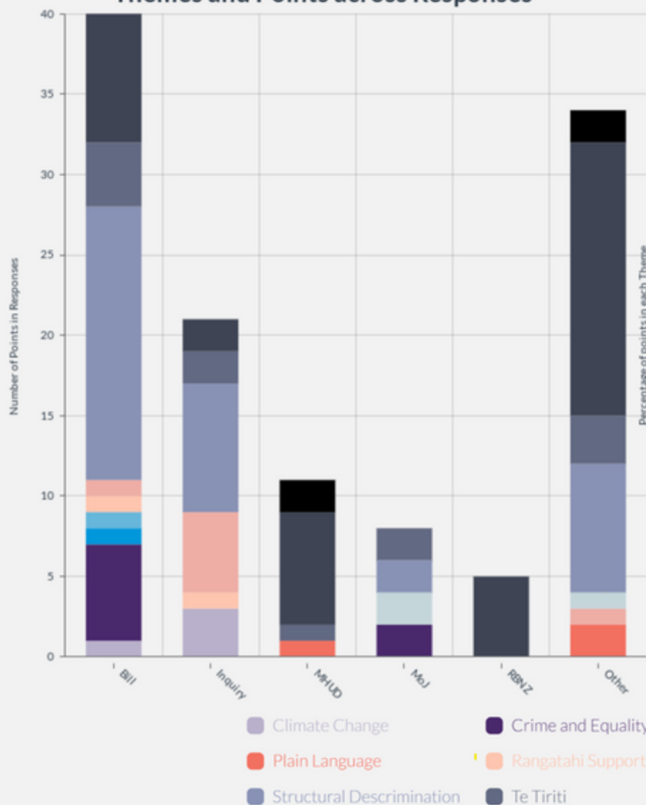
five team members



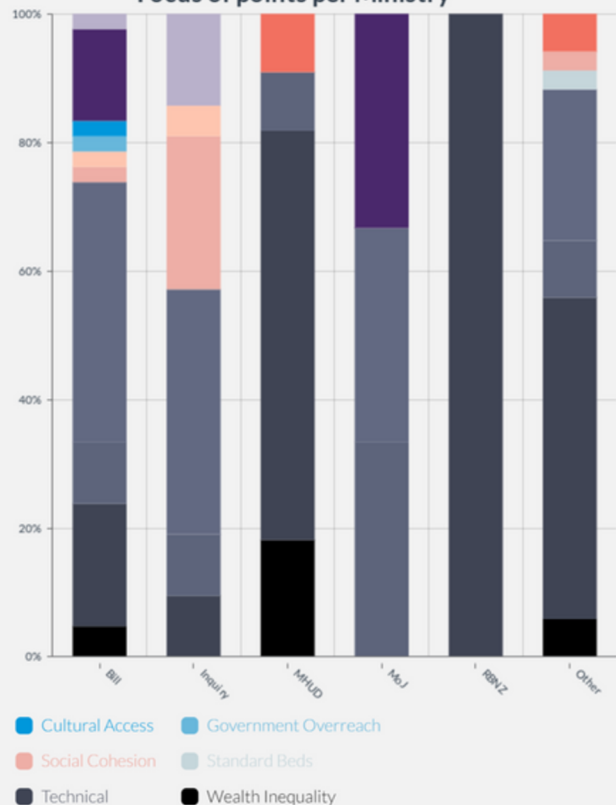
of our responses included a
direct reference to Te Tiriti
o Waitangi or Māori rights



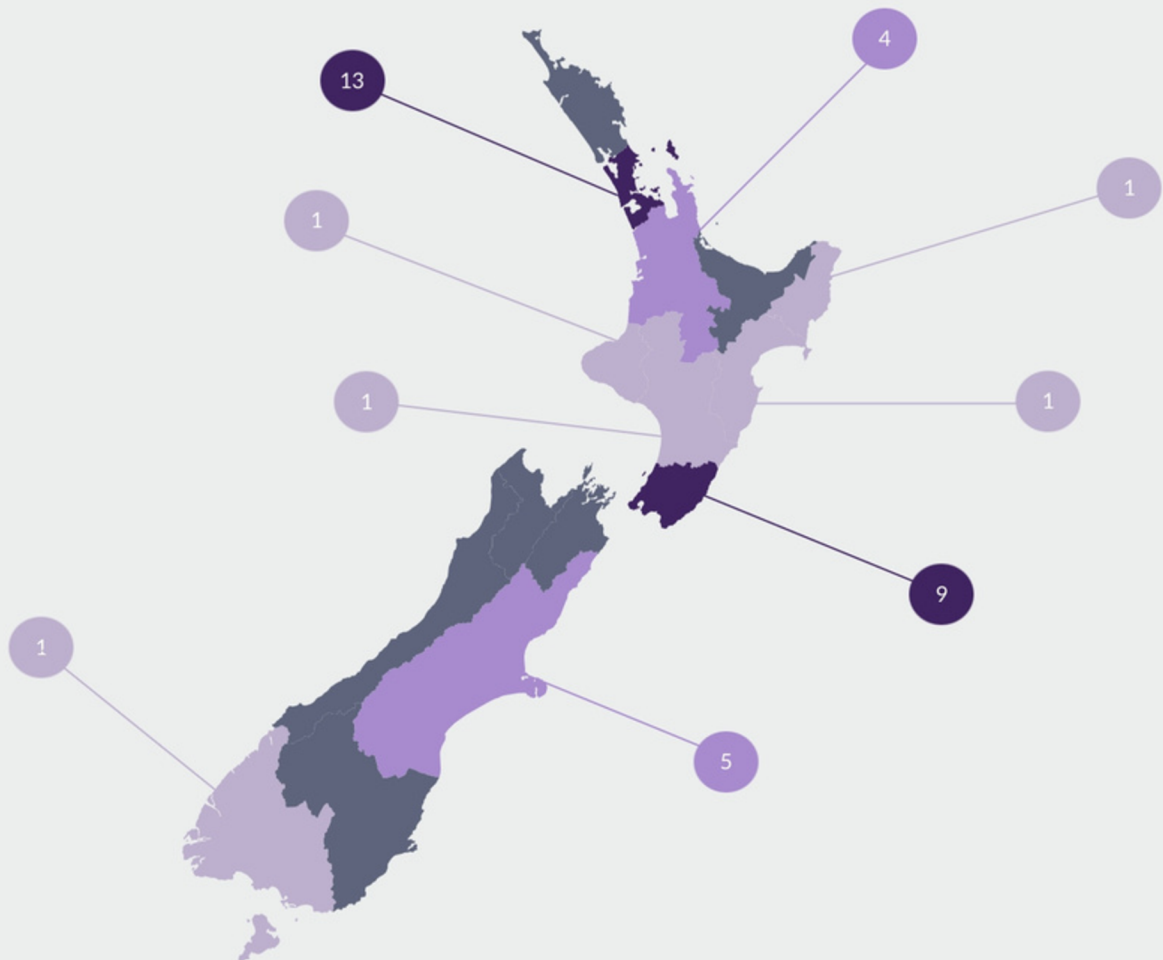
Themes and Points across Responses



Focus of points per Ministry



Council and Policy Group Distribution



Policy group convenors' reports

Children & Families policy group

The Children and Families Policy Group informs and supports NZCCSS' work advocating for policies that uphold children and young people's best interests, rights and wellbeing in Aotearoa. Over the past 18 months this group has had a particular focus on middle childhood (ages 5-12 years).

During the 2023/24 period this Policy Group has contributed to the development and release of Te Kōrero mō ngā Tamariki – NZCCSS' report exploring the context of middle childhood in Aotearoa. Framed through the lens of Te Whariki, the report shares information and evidence about children's holistic needs as they develop between early childhood and into adolescence and identifies areas of focus to enable children to thrive. As well as being a valuable resource for those working alongside this age group, we aim to use the report to inform our advocacy and connect with others who wish to see support for this age group strengthened.

In the lead up to Election '23 we were able to share information to support understanding of parties' policies through the lens of NZCCSS focus areas (such as middle childhood). The change in government has brought a shift in policy and legislative changes of importance to this Policy Group. A prominent example of this is the repeal of section 7AA of the Oranga Tamariki Act, which we opposed via our own submission and a collaborative submission with the Children's Rights Alliance. These can be found [here](#).

We have been pleased to work collaboratively through the Tick for Kids initiative leading up to Election '23 and the Children's Rights Alliance. We continue to hold strong relationships with Aroturuki Tamariki | the Independent Children's Monitor and the Child & Youth Wellbeing unit within MSD. These spaces enable us to share the at-the-coalface experiences of our members with others working for the benefit of tamariki and rangatahi.

Budget 2024/25 signalled impending changes to the level of investment in prevention and intervention within Oranga Tamariki, leading to a significant and ongoing advocacy campaign to challenge the rationale and criteria for contracting in this area and highlight the likely impacts these changes will have on children and their families. Policy Group meetings have proven to be a space of information sharing and support as members navigate the uncertainty of these changes and work to ensure services and teams are sustained.

This year the Policy Group farewelled Steph Brook (Diocesan Youth Facilitator, Anglican Diocese of Auckland) and Kamau Holland (Kaiarahi, Catholic Social Services, Wellington). We wish to thank Kamau and Steph for their generous contribution to the group.

We welcomed new members Wendy Barthow (Service Development Manager, Iosis, Tamaki-Makaurau), Kim Crombie (Anglican Trust for Women, Tamaki-Makaurau), Hamish Jarvie (former NZCCSS Policy Analyst and National Coordinator, Methodist Alliance) and Andrea McKenzie (General Manager, Wesley Community Action, Wellington).

Children & Families Policy Group members for this year were:

Luis Arevalo – Convenor (Catholic Diocese of Christchurch), Wendy Barthow (Catholic Family Support, Hamilton), Kercheval Conrad (Community Ministries Manager, Salvation Army Hamilton), Simon Coventry (Social Work Team Leader, Presbyterian Support South Canterbury), Kim Crombie (Anglican Trust for Women and Children, Auckland), Kallysa Hollis (Methodist Mission South Island), Kamau Holland (Catholic Social Services, Wellington), Hamish Jarvie (Methodist Alliance), Andrea McKenzie (Wesley Community Action, Wellington), Renee Rewi (Catholic Family Support, Hamilton) and Dr Prudence Stone (Presbyterian Support National).



SOURCE: CANVA
PHOTOS

Policy group convenors' reports

Equity & Inclusion policy group

The Equity and Inclusion policy group had a big year with a focus on the 2023 election. Preparation for election 2023 involved creating tables outlining the presence or absence of policy from major parties on our key focus areas of children, older people and equity. Although a task that should be quite straight forward in the lead up to an election, this proved trickier than we'd hope, as all but one party did not have a manifesto by the time voting started. This led to our call for "Manifesto Day", a proposal we intend to continue to advocate for in future. Tables outlining the policy were well received as a clear, unbiased, nonpartisan representation of where each party was putting its focus.

We, through our child and families portfolio, were involved with Tick for Kids, and through our Older Persons portfolio attempted to gain similar insights about the policies that were designed to support older people in Aotearoa, with limited responses from parties.

In the lead up to the election we also had the pleasure of having a series of blogs written by members of the policy group. These included:

Dementia care in NZ - Hilda Johnson

Post Pay Purchasing - Fraser Kearse

Post-Cyclone Thoughts - Sarah Mulcahey

Cost of complexity - Nikki Hurst

Who will be the voice of children - Melanie Wilson

The policy group provided feedback on a total of 24 submissions and consultations over this period. These included submissions on the Inquiries into Covid-19 and the 2023 General Election, as well as the Fast-Track Approvals Bill.

Equity & Inclusion Policy Group members for this year were:

Sarah Mulcahy - Convenor, (Anglican Care, Waiapu), Jane Higgins (Methodist Mission SI, Christchurch), Sister Catherine Jones (Retired, Waikanae), Fraser Kearse (The Salvation Army, Royal Oak Auckland), and Dr Prudence Stone (Presbyterian Support New Zealand, Wellington)

Policy group convenors' reports

Older People's policy group

The Older Persons Policy Group exists to draw together the experience and expertise of sector leaders to focus on the issues and challenges that specifically impact the older people of Aotearoa. The major focus of work this year has been to ensure that the most crucial needs are articulated in a way that leads towards action.

The issues facing older people are complex, multifaceted and include many elements of ageism. Older people are considered a 'problem' for our struggling health system, to the extent that they are only mentioned under the challenges sections of our new health plans. Unlike other strategic populations such as women and rural communities, there is no focused older persons health strategy, despite older people using the majority of healthcare.

Housing insufficiency and wealth inequality also impact a growing percentage of older people, with home ownership rates in over 65s at a historical low. This impacts the ability to receive services to age in place. These services are also being impacted by ongoing pay parity struggles, meaning that even when individuals are eligible for the support, they may not receive it through a lack of staffing. These issues are also reflected in our aged residential care system, which also continues to suffer under poor funding mechanisms that allow no capacity for these homes, critical components of our health infrastructure, to be maintained and upgraded to meet compliance. Homes, especially those that specialize in dementia and psychogeriatric care, are being faced with the very real likelihood of closure under the current funding frameworks.

These issues frame a sample of what we face as we strive to advocate for a system that values and supports older people as they age. Much of the work done by this policy group over this year has been geared towards the production of the "[Aotearoa Aged Care Action Plan](#)", a system-wide call for improvements in nine main areas. This plan has been developed alongside the sector, reflecting not only the expertise of our membership but those our members work alongside, and keeps the wellbeing of older people at its core. We look forward to releasing this plan in the 24/25 year.

Submission and consultations within this portfolio have continued to provide feedback on key topics to Government and beyond. In particular, this group submitted on the [Retirement Villages Act 2003 Review](#), calling for a more equitable and person-centered framework for Retirement Villages in Aotearoa. We also used the invitation for response on the Pae Ora Amendment Bill regarding the Mental Health strategy to remind the Government about the need for a specific older person's strategy. We were also involved in the United Nations Universal Periodic Review of New Zealand, whereby we provided written evidence to the United Nations on New Zealand's human rights responsibilities to older people.

Our submission was included in the evidence collation that informed part of the review, and as a result we were invited to respond to the recommendations that were delivered to the Government out of this review process. We were proud to be the only submitters who spoke about older people and hope this specific focus will allow visibility.

Our work in the new year will focus on the completion and dissemination of the Aotearoa Aged Care Action Plan, as well as an investigation into Structural Ageism in Aotearoa.

As ever, we are grateful for the expertise, passion and care provided by our policy group members when they give us their time and are excited to welcome our newest members and the scope of understanding they bring.

Older persons group membership at year end

Hilda Johnson (HBH), Bonnie Robinson (Co-President), Nicola Turner (Enliven), Grant Taylor (Spectrum Care), Murray Penman (VisionWest), Rob Gill (Lifewise), Claire Booth (Wesley Community Action), Kate Misa (The Salvation Army), Helen Ross (Enliven)



SOURCE: CANVA
PHOTOS

Pūrongo ā Tenants Advocacy Network Report

The Tenant Advocates Network (TAN) continues to be active in the wider tenancy support sector. Our monthly online meetings provide the opportunity for advocates from across the country to come together and share experience and expertise. We expanded this connection with in-person regional meetings, meeting in Dunedin in February and Rotorua in March. We also met with Minister Bishop in his role as the Minister for Housing in May, a gratifying meeting in which many of our areas of concern were raised.

A significant piece of work in this year was our response to the Residential Property Managers Bill. We welcomed the focus on professionalising this role, focusing on the way that a well-educated property manager would be able to ensure that the rights of tenants were upheld within a tenancy. It was a great disappointment for us to hear in April that this Bill would not be progressing under the new government, though we will continue to advocate for many of the points we raised as part of our submission.

Our primary concerns, ones we have advocated on in the past and will continue to work on, are

- Our concerns and disappointments with the changes to tenancy legislation, with the introduction of the Residential Tenancies Amendment Bill that reinstates many tenant-adverse elements of rental legislation
- The persistent lack of reliable funding for tenant advocates
- The ongoing lack of protections for non-tenant renters, especially in a housing climate where more people are entering into these unprotected living arrangements

NZCCSS is proud to support TAN both as a member and as the administrator. We thank the Ministry of Business, Innovation and Enterprise for their support as part of the Information and Education department of Tenancy Services. It is gratifying to know that tenants and non-tenant renters are being considered in this department's work around tenancy management.

Kaunihera | Council membership

Rev Dr. Bonnie Robinson (MNZM)

Co-President

Presbyterian representative

Rev. Peter Bargh

Anglican representative

Tunumafono Tracey-Leigh Peters

Baptist representative

Sr. Catherine Jones

Catholic representative

Shirley Rivers

Methodist representative

Jono Bell

The Salvation Army representative

Renee Rewi

Co-President

Catholic representative

Joleen Perry

Anglican representative

Rawiri Auty

Baptist representative

David Hanna

Methodist representative

Dr. Prudence Stone

Presbyterian representative

Lieutenant Rebecca Moffat

The Salvation Army representative

Ngā mihi

The work of NZCCSS is possible only through the support of our funders.

Thank you to our six denominational members for their continued contribution through annual subscriptions. Your ongoing funding is the foundation of the mahi towards our shared mission of a more just, more compassionate Aotearoa New Zealand.

Progress towards our mission was furthered also by our funders in government. Thank you to the Ministry of Social Development, Ministry of Health, & Ministry of Business, Innovation and Employment, for contract funding.



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIAITO ORA



MINISTRY OF HEALTH



**Ministry of Business,
Innovation & Employment**



We are grateful to the Tindall Foundation for their support of our work focusing on children aged 5-12 years old.

Pūrongo mahi | Performance report

for the year ended 30 June 2024

Entity Information

Legal Name of Entity: New Zealand Council of Christian Social Services

Entity Type: Registered Charity

Registration Number: CC21782

Mission

The New Zealand Council of Christian Social Services (NZCCSS) works for a just and compassionate society in Aotearoa New Zealand. We see this as a continuation of the mission of Jesus Christ.

In seeking to fulfil this mission, we are committed to:

- Giving priority to the poor and vulnerable members of our society
- Te Tiriti o Waitangi

Entity Structure

The New Zealand Council of Christian Social Services (NZCCSS) has six member organisations

- Anglican Care Network
- Baptist Churches of New Zealand
- Catholic Social Services
- Presbyterian Support Services Inc
- Methodist Church
- The Salvation Army

Each member organisation appoints two Denominational Representatives to the Council governance group. The Council may then appoint up to three co-opted members.

The wider membership of the Council consists of the Christian social services organisations affiliated to the six member organisations. This is a network of 213 service delivery sites, delivering a range of services across 38 different groupings of service types in 55 towns and cities across New Zealand.

Collectively this network employs around 5,000 full-time staff, 7,000 part-time staff and coordinates 17,000 volunteers.

Organisational Structure

The New Zealand Council of Christian Social Services (NZCCSS) employs a secretariat to carry out the day-to-day work of the Council. This work includes lobbying and advocacy, research, collaboration and connection with the community sector and Government.

The majority of NZCCSS work comes under three main policy areas:

- Children & Families
- Equity & Inclusion
- Older Persons

Pūrongo mahi | Performance report

for the year ended 30 June 2024

Organisational Structure Continued

The team is led by a Kaiwhakahaere Matua/Executive Officer and consists of:

- Three Kaitātari Kaupapa | Policy Analysts
- One Kaiwhakahaere Whakaiwhiti Kōrero | Communications Manager

In total the secretariat consists of 3.6 full-time equivalent, down from 3.7 in the 2023 year.

During the 2023 year a fixed term collective impact group was operating - Kore Hiakai, Zero Hunger Collective. Organisationally Kore Hiakai functioned as a branch of NZCCSS, and became their own entity from 1st July 2023.

The Kore Hiakai team was led by their own Pou Ārahi/Executive Officer and consisted of:

- Five Kairangahu | Researchers/Advisors
- One Kaituhituhi Kōrero | Communications/Project Leader

In total Kore Hiakai consisted of 5.95 full-time equivalent.

Main Sources of Cash & Resources

The New Zealand Council of Christian Social Services (NZCCSS) has three main sources of income:

- Member Subscriptions
- Contracts with Government Agencies
- Philanthropic Funding

Reliance on Volunteers

The New Zealand Council of Christian Social Services (NZCCSS) relies on volunteers for governance and for membership of the various Policy Groups.

Volunteers also provide advice and feedback from member social services networks to inform and support operations.

Physical Address

192 Tinakori Road
Thorndon
Wellington 6011

Postal Address

PO Box 12090
Thorndon
Wellington 6144

Tauākī ratonga | Service performance statement

for the year ended 30 June 2024

The New Zealand Council of Christian Social Services (NZCCSS) acknowledges that their mission will be achieved over the longer term. The table below captures actions in relation to strategic goals set via our annual plan, as we move towards achieving our aim of a just and compassionate society for all.

Strategic Goal	Outcome	Actions
Voice	<p>We use our voice to:</p> <ul style="list-style-type: none"> • Advocate • Weave stories • Share lived experience. 	<p>Secretariat actively developing Te Reo me ona Tikanga capabilities:</p> <ul style="list-style-type: none"> • Strong visibility of Te Reo in publications, submissions and consultation documents. • Commitment demonstrated via professional development plans, targeted to growing each staff members abilities, including one to one lessons in te Reo, Te Wānanga courses, etc. • Attendance and engagement at NZCCSS marae hui, focused on further developing NZCCSS commitment to te Tiriti moving forward. <p>Submission to the United Nations Fourth Periodic Review of New Zealand, focused on amplifying the rights of older people.</p> <p>Creation and distribution of 12 briefings to incoming ministers, and 41 briefings to incoming members as the 54th Parliament began.</p> <p>Monthly communication of lived experience with Government:</p> <ul style="list-style-type: none"> • Regular communication to ministers, members of Parliament and public servants on issues ranging from child safety, structural ageism, Te Tiriti o Waitangi, adult decision-making, tenants' rights, accessibility etc - all including sharing of member experience and the experiences of those they serve. • Mostly monthly publication of Policy Watch or Kete Kupu, telling our stories and sharing perspectives.

Tauākī ratonga | Service performance statement

for the year ended 30 June 2024

Strategic Goal	Outcome	Actions
Voice continued	<p>We use our voice to:</p> <ul style="list-style-type: none"> • Advocate • Weave stories • Share lived experience. 	<p>Publication of Te Kōrero mō ngā Kaumātua:</p> <ul style="list-style-type: none"> • Incorporating experiences of those we serve. • Raising the profile of the sector. • Distribution via database to over 1,200 subscribers and available online to download. <p>Further expression of VOICE occurs through:</p> <ul style="list-style-type: none"> • 25+ written consultations and submissions made to Government seeking to find solutions leading to a better outcome for those we serve. • 35 comments on structural discrimination, 12 targeting challenges to Te Tiriti o Waitangi. • Actively seeking out engagement via kanohi-ki-te-kanohi or online consultations and submissions to Government departments in support of better outcomes for those we serve. • Election 2023 coverage included topical blogs from wider membership to amplify values and issues. • Fresh voice regarding tax challenges and opportunities. • Media coverage of charitable tax settings. • Media coverage of Oranga Tamariki issues.
Connection	<p>We build connection to:</p> <ul style="list-style-type: none"> • Foster our current relationships. • Manaaki others to grow theirs. • Connect with Tangata Whenua. 	<p>Six Council hui across the year, including two day Marae hui and 15 policy group hui.</p> <p>Explore how to connect appropriately with Tangata Whenua:</p> <ul style="list-style-type: none"> • Implementing Te Tiriti mainstream plan with Navigator. • Commitment in 2024 full year budget to ensure pūtea available to continue to advance this mahi. <p>Retain and advance representation on national working groups relevant to our mission, including supporting connections across the sector.</p> <ul style="list-style-type: none"> • Extensive consultation with range of Ministry of Social Development rūpū, particularly in relation to social sector commissioning, welfare reform and policy development. • Memberships on two advisory groups for Te Whatu Ora, with a focus on older New Zealanders. • Continued memberships on advisory groups that support the Ministry of Business and Innovation and Enterprise and Oranga Tamariki.

Tauākī ratonga | Service performance statement

for the year ended 30 June 2024

Strategic Goal	Outcome	Actions
Connection continued	<p>We build connection to:</p> <ul style="list-style-type: none"> • Foster our current relationships. • Manaaki others to grow theirs. • Connect with Tangata Whenua. 	<p>Grow Policy Group membership:</p> <ul style="list-style-type: none"> • Clarity of issue focused within each portfolio. • Clarity of workplan. • Reach out to membership in both targeted (relationships, emails) and in-direct (all member mailout) to promote policy groups. • Each group now has a representative mix of the membership, good national spread and growing numbers.
Innovation	<p>We embrace innovation to:</p> <ul style="list-style-type: none"> • Increase capability. • Grow potential. • Enhance relevance. 	<p>Delivery of election coverage:</p> <ul style="list-style-type: none"> • Strong coverage of election 2023, with development of easy to understand policy summaries and deep dives into Q&A for older people. • Utilising blogs to offer solutions, manifesto day, costs of complexity, voices for children. <p>Clarification of portfolio focus areas with commitment to these areas being specific to our capabilities, novel and able to be highly collaborative:</p> <ul style="list-style-type: none"> • Older People – Structural Ageism • Children & Families – Middle Childhood • Equity & Inclusion – Tax and the Election <p>Delivery of Budget Coverage, focused on deep diving on key issues and small items with big impact for the sectors we serve.</p>
Collaboration	<p>We collaborate to:</p> <ul style="list-style-type: none"> • Share the mahi, grow the sector. • Awhi one another. • Build and show leadership. 	<p>Collaborations as leaders and as partners grown. Notable examples include:</p> <ul style="list-style-type: none"> • Appointment to Steering Committee of the Children's Rights Alliance of Aotearoa. • Rōpū formed in relation to national care of older people plan. • Membership/administration of Tenants Advocacy Network.

Tauākī ratonga | Service performance statement

for the year ended 30 June 2024

Strategic Goal	Outcome	Actions
Collaboration	<p>We collaborate to:</p> <ul style="list-style-type: none"> • Share the mahi, grow the sector. • Awhi one another. • Build and show leadership. 	<p>Council's Tangata Tiriti journey informed and supported by multiple representatives of Tangata Whenua:</p> <ul style="list-style-type: none"> • Engagement at marae hui with Nga Pūhi, Tainui, Ngati Porou and Ngati Tamaoho through Te Kotahitanga Marae and Navigator Consulting Services. • Engaged President of Council with Te Reo me ona Tikanga Kaiako based in Whanganui-A-Tara via connections with ACE Aoteaora. • All Council members informed by own organisation's structures and connections. <p>Active engagement across sector on focus areas moving forward:</p> <ul style="list-style-type: none"> • Funding for report on context of 5-12 year olds received from The Tindall Foundation. • Workshops for development of report on context of 5-12 year olds including key leaders from national and local government, philanthropy, research/academia, service providers.

Key Activities	2024	2023
Number of briefings to Ministers	12	
Number of briefings to Members of Parliament	41	
Number of Written Consultations & Submissions made to Government	25	32
Number of Council Hui for the Year	6	6

Annual accounts

Tauākī pūtea | Financial performance statement

for the year ended 30 June 2024

INCOME	Notes	(\$) FY 2024	(\$) FY 2023
Donations, Fundraising & Other Similar Revenue	1	0	15,000
Fees Subscriptions & Other Revenue from Members	1	158,761	155,648
Revenue from Providing Goods or Services	1	357,364	416,953
Interest, dividends and other investment revenue	1	47,344	27,850
Kore Hiakai Project Income	1	0	543,925
TOTAL REVENUE		563,470	1,159,377
EXPENSES			
Costs Related to Providing Goods or Services	2	130,924	135,043
Volunteer and Employee Related Costs	2	471,632	427,473
Other Expenses	2	13,807	5,754
Kore Hiakai Project Expenses	2	0	713,752
TOTAL EXPENSES		616,363	1,282,023
OPERATING SURPLUS/(DEFICIT) FOR THE YEAR		(52,893)	(122,646)
Less Kore Hiakai Funds			
Current Year Earnings			(169,828)
NZCCSS NET SURPLUS/(DEFICIT)		(52,893)	47,181

This statement has been prepared without conducting an audit or review engagement and should be read in conjunction with the attached Compilation Report.

Tauākī tunga pūtea | Financial position statement

for the year ended 30 June 2024

		(\$)	(\$)
ASSETS	Notes	30 JUNE 2024	30 JUNE 2023
CURRENT ASSETS			
Bank accounts and cash	3	214,513	268,037
Debtors and prepayments	3	19,507	35,306
Term Deposits		646,572	620,176
TOTAL CURRENT ASSETS		880,592	923,519
NON-CURRENT ASSETS			
Property, plant and equipment	5	19,497	17,675
TOTAL NON-CURRENT ASSETS		19,497	17,675
TOTAL ASSETS		900,088	941,194
LIABILITIES			
CURRENT LIABILITIES			
Creditors and Accrued Expenses	4	32,241	35,916
Employee Costs Payable		59,009	40,128
TOTAL CURRENT LIABILITIES		93,250	76,044
TOTAL LIABILITIES		93,250	76,044
TOTAL ASSETS LESS TOTAL LIABILITIES (NET ASSETS)		806,838	865,150
ACCUMULATED FUNDS			
Accumulated surplus/(deficit)		865,150	987,796
Capital Repaid to Kore Hiakai		(5,418)	0
Net surplus/(deficit) for the year		(52,893)	(122,646)
TOTAL ACCUMULATED FUNDS		806,838	865,150



Executive Officer - Nikki Hurst
Dated 11 Nov 2024



Co-President - Renee Rewi
Dated 11 Nov 2024



Co-President - Bonnie Robinson
Dated 11 Nov 2024

Tauākī o ngā rerenga moni | Cash flows statement

for the year ended 30 June 2024

Cash Flows from Operating Activities

	(\$) FY 2024	(\$) FY 2023
Donations, Fundraising and Other Similar Receipts	0	15,000
Fees, Subscriptions and Other Receipts from Members	158,761	155,648
Receipts from Providing Goods or Services	339,463	333,508
Receipts from Other Operating Activities	48,025	579,000
Interest, Dividends & Other Investment Receipts	46,117	12,408
Payments to Suppliers & Employees	(610,182)	(1,240,439)

Total Cash Flows from Operating Activities

(17,816)

(144,875)

Cash Flows from Investing & Financing Activities

Receipts from Sale of Investments	620,176	100,192
Payments to Acquire Property, Plant & Equipment	(7,581)	(4,771)
Capital Repaid to Kore Hiakai	(5,478)	0
Cash Flows from Other Investing & Financing Activities	(642,905)	(67,045)

Total Cash Flows from Investing & Financing Activities

(35,788)

28,376

Net Increase/(Decrease) in Cash

(53,604)

(116,499)

Bank Accounts & Cash

Opening Cash	268,117	384,615
Net Change in Cash for Period	(53,604)	(116,499)
Closing Cash	214,513	268,117

This statement has been prepared without conducting an audit or review engagement and should be read in conjunction with the attached Compilation Report.

Tauākī kaupapa here kaute | Accounting policies statement

for the year ended 30 June 2024



Basis of Preparation

The New Zealand Council of Christian Social Services (NZCCSS) has elected to apply PBE SFR-A (NFP) Public Benefit Entity Simple Format Reporting - Accrual (Not-For-Profit) on the basis that it does not have public accountability and has total annual expenses equal to or less than \$2,000,000. All transactions in the performance report are reported using the accrual basis of accounting. The performance report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

Revenue Recognition

Revenue is measured at the fair value of the consideration received or receivable to the extent it is probable that the economic benefits will flow to the entity and revenue can be reliably measured.

Interest received is recognised as interest accrues.

Government grants requiring specified future conditions to be met are recognised as a liability on receipt. The grants are recognised as income over the period that the specified conditions are complete and the associated costs are recognised.

Debtors & Prepayments

Debtors are carried at estimated realisable value after providing against debts where collection is doubtful.

Prepayments are monies paid for services not yet provided and are initially recorded as an asset on receipt. The expense is then recognised in the statement of financial performance as the services are received.

Plant & Equipment

Plant and equipment are shown at cost less any accumulated depreciation and/or impairment losses.

Gains and losses on disposal of fixed assets are taken into account in determining the operating result for the year.

Depreciation is charged on a diminishing value basis on all plant and equipment, at rates published by the Inland Revenue Department.

Creditors & Accrued Expenses

Creditors and accrued expenses are measured at the amount payable.

Goods & Services Tax

The entity is registered for goods and services tax (GST). All amounts are stated exclusive of GST except for accounts payable and accounts receivable which are stated inclusive of GST.

Income Tax

New Zealand Council of Christian Social Services is wholly exempt from New Zealand income tax having fully complied with all statutory conditions for these exemptions.

Bank Accounts & Cash

Bank accounts and cash in the statement of cash flows comprise bank balances excluding short term deposits.

Changes in Accounting Policies

There have been no changes in accounting policies. Policies have been applied on a consistent basis with those of the previous reporting period.

Tuhipoka ki nga kaute | Notes to the accounts

for the year ended 30 June 2024



BACK²BLACK
Accounting & Business Solutions

1. Analysis of Revenue

Donations, Fundraising & Other Similar Revenue

	(\$) FY 2024	(\$) FY 2023
Grant Funding	0	15,000
Total Donations, Fundraising & Other Similar Revenue		15,000

Fees, Subscriptions & Other Revenue from Members

	(\$) FY 2024	(\$) FY 2023
Member Subscriptions	158,761	155,648
Total Fees, Subscriptions & Other Revenue from Members	158,761	155,648

Revenue from Providing Goods or Services

	(\$) FY 2024	(\$) FY 2023
Kore Hiakai Overhead Contribution	0	75,000
MBIE Tenancy Advocacy Network	38,000	33,000
MoH Contract	69,150	60,000
MSD Contract	248,953	248,953
Other Income	1,261	0
Total Revenue from Providing Goods or Services	357,364	416,953

Interest, Dividends & Other Investment Revenue

	(\$) FY 2024	(\$) FY 2023
Interest Received	47,344	27,850
Total Interest, Dividends & Other Investment Revenue	47,344	27,850

Kore Hiakai Project Income

	(\$) FY 2024	(\$) FY 2023
Income from Operations	0	543,833
Interest Received	0	92
Total Kore Hiakai Project Income	0	543,925

2. Analysis of Expenses

Costs Related to Providing Goods or Services

	(\$) FY 2024	(\$) FY 2023
ACC Levies	1,986	0
Accountancy	11,370	7,996
Administration Support	379	610
Audit Fee	5,200	4,500
Bank Fees	135	75
Children & Families Policy Group Costs	3,970	21,065
Church Leaders' Meeting	1,052	9
Communications & Design	10,434	617
Council Hui & Expenses	9,878	4,107
Council Marae Hui	8,375	8,297
Council Projects/Tasks-Other	0	1,043
Council Projects/Te Tiriti	18,116	24,516
Donations	130	100
Equity & Inclusion Policy Group Costs	3,414	2,463

Tuhipoka ki nga kaute | Notes to the accounts

for the year ended 30 June 2024



BACK²BLACK

Accounting & Business Solutions

2. Analysis of Expenses Continued

Costs Related to Providing Goods or Services

	(\$) FY 2024	(\$) FY 2023
Insurance	3,862	3,307
IT/Computer	19,079	22,775
Low Value Assets	169	256
MBIE - TAN Project Costs	3,847	2,687
Office Expenses	740	2,077
Older Persons Policy Group Costs	9,567	1,898
Printing, Postage & Stationery	2,374	2,020
Rent	11,720	19,724
Subscriptions & Publications	5,126	4,391
Website Cost	0	510
Total Costs Related to Providing Goods or Services	130,924	135,043

Volunteer & Employee Related Costs

Salaries & Wages	439,475	406,491
Other Staff Costs	32,157	20,983
Total Volunteer & Employee Related Costs	471,632	427,473

Other Expenses

Depreciation	2,911	5,754
Loss on Disposal of Fixed Assets	10,896	0
Total Other Expenses	13,807	5,754

Kore Hiakai Project Expenses

Depreciation	-	2,847
General Administrative Expenses	-	11,376
Leadership Group Expenses	-	17,786
Low Value Assets	-	1,152
NZCCSS Overhead Contribution	-	75,000
Other Staff Costs	-	8,278
Project Costs	-	48,695
Salaries & Wages	-	548,619
Total Kore Hiakai Project Expenses	0	713,752

3. Analysis of Assets

Bank Accounts & Cash

	(\$) FY 2024	(\$) FY 2023
Cheque Account	24,714	76,158
Credit Cards	(672)	(4,486)
On Call Account	190,471	196,364
Total Bank Accounts & Cash	214,513	268,037

Tuhipoka ki nga kaute | Notes to the accounts

for the year ended 30 June 2024



3. Analysis of Assets Continued

Debtors & Prepayments	(\$) FY 2024	(\$) FY 2023
Accounts Receivable	12,679	14,375
Accrued Interest	2,052	824
Prepayments	4,777	20,107
Total Debtors & Prepayments	19,507	35,306

4. Analysis of Liabilities

Creditors & Accrued Expenses	(\$) FY 2024	(\$) FY 2023
Accounts Payable	33,166	39,318
GST Payable	1,075	(3,402)
Total Creditors & Accrued Expenses	34,241	35,916

5. Property, Plant & Equipment

Computer Equipment	(\$) FY 2024	(\$) FY 2023
Opening Net Book Value	12,207	13,303
Additions	0	4,771
Disposals	(5,428)	0
Depreciation	(2,259)	(5,867)
Closing Net Book Value	4,520	12,207
Software & Website		
Opening Net Book Value	5,468	8,202
Additions	15,628	0
Disposals	(5,468)	0
Depreciation	(651)	(2,734)
Closing Net Book Value	14,977	5,468
Total Property, Plant & Equipment	19,497	17,675

6. Commitments

There are no commitments as at 30 June 2024 (last year - \$36,161).

7. Contingent Liabilities and Guarantees

There are no contingent liabilities or guarantees as at 30 June 2024 (last year - nil).

8. Related Parties

Subscriptions are paid by each of the six denominations that make up the Council, being:

- Anglican Care Network
- Baptist Churches of New Zealand
- Catholic Social Services
- Methodist Church of New Zealand
- Presbyterian Support New Zealand
- Salvation Army New Zealand, Fiji & Tonga Territory

Each denomination paid \$26,460 (2023: \$25,941) and the amount outstanding at balance date is nil (last year: nil).

Each denomination pays the same subscription rate for each financial year and holds two seats on the Council with voting rights set out in the constitution. Travel expenses to attend Council and policy group meetings are reimbursed by the Council.

9. Events After the Balance Date

There were no events that have occurred after the balance date that would have a material impact on the performance report (last year - nil).

INDEPENDENT AUDITOR'S REPORT

To the governance and management of the NZ Council of Christian Social Services [NZCCSS] for the year ended 30 June 2024

Report on the Performance Report

Opinion

We have audited the performance report of the NZCCSS on pages 3 to 16, which comprise the entity information and statement of financial position as at 30 June 2024, the statements of service performance, financial performance, and cash flows for the year ended, the statement of accounting policies and other explanatory information.

In our opinion the performance report presents fairly in all material aspects, the entity information & financial position as at 30 June 2024, and its financial performance, and its cash flows for the year then ended; and the service performance for the year ended 30 June 2024 in that the service performance information is appropriate and meaningful and prepared in accordance with the entity's measurement bases or evaluation methods, in accordance with Public Benefit Entity Simple Format Reporting Not for Profit Accrual [PBE – SFR – A (NFP)] standards issued in New Zealand (NZ) by the NZ External Reporting Board.

Basis for an Unqualified Opinion

We conducted our audit of the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report in accordance with International Standards on Auditing (NZ), and the audit of the entity information and statement of service performance in accordance with the New Zealand Auditing Standard (NZ AS) 1 (Revised) *The Audit of Service Performance Information*. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Performance Report* section of our report. We are independent of the NZCCSS in accordance with Professional and Ethical Standard 1 (Revised) *Code of Ethics for Assurance Practitioners* issued by the NZ Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code), and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Other than in our capacity as auditor we have no other relationship with, or interests in, the NZCCSS.

Restriction on responsibility

This report is made solely to the management, as the governance, in accordance with section 42F of the Charities Act 2005, and the constitution of the entity. Our audit work has been undertaken so that we might state to the governance those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the governance as a body, for our audit work, for this report, or for the opinions we have formed.

Governance Responsibility for the Performance Report

The governance is responsible on behalf of the entity for:

- The preparation, and fair presentation of the [financial report/performance report] in accordance with the applicable financial reporting framework.
- The selection of elements/aspects of service performance, performance measures and/or descriptions and measurement bases or evaluation methods that present service performance information that is appropriate and meaningful in accordance with the applicable financial reporting framework.
- The preparation and fair presentation of service performance information in accordance with the entity's measurement bases or evaluation methods, in accordance with the applicable financial reporting framework.
- The overall presentation, structure, and content of the service performance information in accordance with the applicable financial reporting framework.
- Such internal control as determine is necessary to enable the preparation of a performance report that is free from material misstatement, whether due to fraud or error.

In preparing the performance report the Governance are responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless they either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Performance Report

Our objectives are to obtain reasonable assurance about whether the performance report is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (NZ) and NZ AS 1 (Revised) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this performance report.

As part of an audit in accordance with ISAs (NZ) and NZ AS 1 (Revised), we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the performance report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management. Obtain an understanding of the process applied by the entity to select its elements/aspects of service performance, performance measures and/or descriptions and the measurement bases or evaluation methods.
- Evaluate whether the selection of elements/aspects of service performance, performance measures and/or descriptions and measurement bases or evaluation methods present an appropriate and meaningful assessment of the entity's service performance in accordance with the applicable financial reporting framework.
- Evaluate whether the service performance information is prepared in accordance with the entity's measurement bases or evaluation methods, in accordance with the applicable financial reporting framework.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the governance and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the performance report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure, and content of the performance report, including the disclosures, and whether the performance report represents the underlying transactions and events in a manner that achieves fair presentation.
- Perform procedures to obtain evidence about and evaluate whether the reported outcomes and outputs, and quantification of the outputs to the extent practicable, are relevant, reliable, comparable, and understandable.

We communicate with the governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Charity Audit

Charity Integrity Audit Ltd

Director: Peter Conaglen - Chartered Accountants - South Auckland
11th November 2024



New Zealand Council Of
Christian Social Services

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