



Number 2 - December 2008/January 2009

## Dignity and justice for all

“Aroha tētahi ki tētahi - Let Us Look After Each Other”, the year-long programme of social justice information and advocacy run by the New Zealand Council of Christian Social Services (NZCCSS), has delivered a rallying call for more support to be given to the work done by community-based organisations throughout Aotearoa New Zealand.

“Social issues that providers of social services are engaged with every day are about solutions not problems,” says Trevor McGlinchey, NZCCSS Executive Officer.

“We see the big picture. The big picture of what it means to have your life and your potential valued, to be safe and nurtured as a child, to have your choices respected and supported as you grow older, to have your family live in an affordable and healthy house”.

“All of these things are compromised by poverty, by ignorance of how poverty affects New Zealanders and by prejudice. Turning those attitudes around has been the focus of our work this year. We cannot afford to live in a political environment where words such as ‘underclass’ are used to describe those amongst us who survive on the lowest of incomes or are otherwise at their most vulnerable. Rather than labels, we seek social justice for all”.

“The strength evident in so many of our communities gives us real hope. Problems like child safety, domestic violence, poor housing, unhealthy lifestyles, mental health issues and even the worst affects of poverty can be overcome by people working together in communities,” says Trevor McGlinchey.

“We believe that the way forward lies in a two-way partnership between government agencies and those community-based organisations that care most for their community. If governments truly listen to the grassroot and flaxroot voices of the people, they will develop policies to help with community based solutions to local issues”.

The fifth call for more action from NZCCSS is being promoted with a poster and flier titled “We, Together”. Supporting information and further background is available at the NZCCSS website at [www.justiceandcompassion.org.nz](http://www.justiceandcompassion.org.nz)



Let Us Look After Each Other

*Aroha tētahi ki tētahi*

## We, together



## growing communities

[www.justiceandcompassion.org.nz](http://www.justiceandcompassion.org.nz)

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Ka taratara te kihi i te waru  
He mihi manahau  
He mihi matakuikui  
He mihi mo te Kirihimete

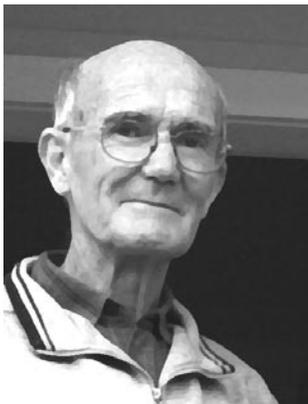
Summer has arrived with the chorus  
of the cicadas  
Joyful greetings,  
Merriment  
And Christmas greetings to all

All of us in the NZCCSS Secretariat team send our warm wishes for a happy and peaceful Christmas to all our members, NGO colleagues and your families.

Our office will be closed from 24th December – 5th January

## NZCCSS UPDATES

### Change of leadership



At its November AGM the NZCCSS Council farewelled Ross Kendrew after two years as President.

Ross (pictured left) has resigned from Council to allow more time to enjoy his well-earned retirement and grandchildren!

A former Salvation Army commissioner for Australia and New Zealand Ross lives in

Johnsonville with wife June, where he has been working in the community as a budget advisor.

Thank you Ross for your leadership over these past years and best wishes for your retirement.

The Rev. Michael Greer, Methodist representative on Council was elected as the new President. At the same meeting Baptist representative Ruby Duncan was elected as Vice President.

Former Vice President Shaun Robinson remains on Council as a Presbyterian representative. Thank you Shaun for the leadership you have shown as Vice President and we look forward to continuing to work with you on Council.

### Secretariat team changes

We are sad to also be farewelling Fran Cammock, researcher and administrator at the Secretariat who finishes up with us in December. We wish her well in her new employment.

### We're moving!!

After nearly a decade upstairs in the Anglican Centre the NZCCSS Secretariat is moving to new offices downstairs from the Presbyterian Support Central offices. From the end of January our new physical address will be:

**3-5 George St  
Thorndon  
Wellington**

All else - our email, PO Box and telephone numbers - stay the same!

### Milestone for Social Worker Registrations

As at December 2000 Social Workers have been registered by the Social Workers Registration Board (SWRB) made up as follows: 880 from Child Youth and Family, 400 from District Health Boards, 580 from non-government organisations and 100 in private practice.

In its briefing to incoming Social Development Minister Paula Bennett the SWRB estimated that around 4000 social workers remain unregistered. SWRB stated that NGOs lacked funds to pay the fees and other organisations — including some DHBs — would not assist with workers' payments. SWRB hopes to achieve 3000 registrations by 2010/2011.

### QUOTE OF THE YEAR?

US President-Elect Barack Obama's election night victory speech in Chicago on 4 November 2008 included these words: "So let us summon a new spirit .. of service and responsibility where each of us resolves to pitch in and work harder and look after not only ourselves, but each other".

From the desk of the Executive Officer

## Raranga Whakaaro

### - Weaving thoughts...

In Wellington the pohutakawa are just beginning to bloom; serving as a reminder that seasons change and that we must be prepared to move with the times. The change in season is not the only change to occur in Wellington recently. The new National led Government has commenced sitting in order to expedite its legislative agenda for its first 100 days.

The whole spectrum of lobby and advocacy groups has rushed to prepare advice and to begin developing relationships with the incoming Government and its Ministers. NZCCSS is no different and an executive summary of our Briefing to the incoming government is featured in this edition of *Kete Kupu*. What sets us apart in some respects is the wide range of our advocacy from promoting the treasuring of our children and the valuing of our older people, through seeking affordable housing for all to the elimination of New Zealand's poverty and the growth of strong communities.

This breadth of our advocacy presents challenges to the Council as an organisation. We see single issue groups that are constantly focussed on a single objective and can understand how they are able to gain momentum and identity as the voice for their specific social justice issue. The Council spreads its resources evenly but more thinly in order to focus across a range of issues for poor and vulnerable New Zealanders and there is potential that this spread can dilute the underlying message.

In order to combat this possibility we focus on the glue that binds our work together - the concept of providing support for individuals and for communities to become strong and mutually supportive. This concept is encapsulated in the aroha tētahi ki tētahi - let us look after each other message that has been at the heart of our social justice education campaign. The concept of 'looking after each other' will be a direct counterpoint to some of the more individualistic approaches that may still drive some in the National Government and is

likely to be advocated by their support party, ACT.

In our advocacy we will be promoting aroha tētahi ki tētahi, and we will be striving to gain greater recognition of the philosophical approaches of Christian social service agency networks. This approach is one of standing alongside of and working with people - providing the tools for positive development and supporting people to use them.

We know that in order to achieve positive change in New Zealand we must work together with government and its agencies to ensure that policies and actions address causes of poverty and vulnerability. This cannot be achieved by the social

services sector alone. Policy makers, government agencies and hapū, iwi and community organisations all need to listen to and collaborate with each other in order to achieve a just and compassionate society. NZCCSS is seeking a robust relationship with Government in order to ensure the voice and experience of its Christian social service networks are heard and their practical experience in creating change is used to develop effective policies, - policies that result in social justice for all New Zealanders.

Ngā mihi o te Kirihimete ki a koe,  
koutou ko tō whānau. Mā te Atua e tiaki,

Nāku noa nei, nā

Trevor McGlinchey

### Seeking the Middle Ground – A Centre Right Government

Choosing a series of confidence and supply agreements instead of a single coalition agreement, new Prime Minister John Key has voluntarily taken a path similar to that of the previous Government. Instead of choosing to give himself a solid centre-right majority through binding the ACT and United Future Parties into full Cabinet solidarity in a full coalition agreement, he had chosen to seek confidence and supply agreements with those parties and the Maori Party.

With five votes to the left and five to the right, new Prime Minister John Key clearly feels he can choose the votes he needs from the various parties he is working with to pass necessary legislation. In doing so he has set his Government up to have to negotiate the votes for every single piece of legislation other than confidence and supply that they bring to the house. This will be a challenge to the negotiating skills of the new Government and relies on the support parties showing the same loyalty shown by United Future and NZ First to the previous government.

Tight spending constraints for new Ministers was the first message the new Cabinet Ministers received from Prime Minister John Key. The 100 day programme for the incoming Government is dominated by tax cuts legislation, changes to Kiwisaver, modification of employment legislation and a focus on opening the books to see the impact of the international economic crisis and to scrutinise government spending.

**Low Ranking for Social Services in Cabinet:** The low ranking of the Ministers responsible for social services portfolios is notable in the new Cabinet line-up. Social Development Minister Paula Bennett and Housing Minister Phil Heatley are ranked 16th and 17th, while Community and Voluntary Sector Minister Tariana Turia is outside Cabinet. Only Minister of Health Tony Ryall at 5th is highly ranked and the impact this has on health of older people remains to be seen. The top-ranked Cabinet Ministers and therefore the real power-brokers all have finance, economics, and infrastructure portfolios.

**Social Infrastructure:** The focus on infrastructure investment offers one possible avenue for the social services sector. NZCCSS has identified the key social infrastructure needs in state and community sector housing (where up to 30,000 jobs could be retained), supporting community organisations and thirdly ensuring benefit levels are sufficient to prevent more people ending up in poverty (and indeed reduce the number).

NZCCSS will be writing to the incoming Government to raise the issues of concern to the social services sector. A summary of our Briefing to the Incoming Government is included in the following pages.

## Briefing to the Incoming Government

# Working together with the most vulnerable to grow robust communities

The unprecedented events of the international financial meltdown define the context of the incoming government.

We face the prospect of social meltdown that parallels the financial crisis. Both globally and in this country it is those who have the least wealth who are most immediately vulnerable to the consequences of an economic downturn.

Now more than ever it is vitally important in our social, economic and political decision making to recognise that we must look after one another. Jesus' message *Aroha tētahi ki tētahi* to "love your neighbour as yourself" is a message to those in political leadership as much as it is to those in everyday life.

NZCCSS calls on the incoming government to join with social service organisations to support and protect the most vulnerable amongst us – our children, our older people, those who are homeless and those in poverty.

It is the duty of government to work with communities to grow a stronger future for us all. The medium and long term social costs of not supporting the most vulnerable will far exceed any short term fiscal cost of acting now to look after each other.

### Who we are

Every day of every week, the members of the New Zealand Council of Christian Social Services (NZCCSS) - the Anglican Care Network, Baptist Churches of New Zealand, Catholic Social Services, Presbyterian Support Services Inc and the Methodist and Salvation Army churches - provide essential services through collectively serving and working in communities throughout Aotearoa New Zealand.

We believe a just and compassionate society can be achieved by more action to:

- Support community-based organisations to grow the spirit of *aroha tētahi ki tētahi* - looking after each other.

- Support families and communities in nurturing and protecting our children as *taonga*.
- Provide older people with a range of choices for their homes, support and lifestyle.
- Utilise our nation's prosperity responsibly to eliminate poverty.
- Enable access to good, affordable housing for everyone.

There are clear policy priorities that arise out of these key areas of concern and we urge the incoming government to put these policies into practice.

### Supporting communities



... A well supported community sector is critical to maintaining social cohesion that will help us avoid the worst of the social impact from the international financial crisis. Our member organisations are part of and trusted by the communities they work with. Government policy will be most successful when government agencies work alongside and collaborate with community organizations to achieve strong communities.

... In doing this it is important that the independence of community organisations is maintained and that they remain answerable to their communities rather than become defacto arms of government. Similarly Government policy initiatives must deliver outcomes for Maori that are

consistent with its commitments under the Treaty of Waitangi.

... Christian social service agencies know from their practical experience what social service initiatives will be effective in growing strong and inclusive New Zealand communities.

### Supporting our children, our treasure



... High rates of child harm and death are of great concern and NZCCSS members are closely involved in care and protection of our children and young people. An overarching policy for children and families is needed with an operational policy to guide service development and NZCCSS has undertaken some groundwork on such a policy structure.

... Our members are part of the community they service, clients have a stronger sense of trust and this allows families to receive help who might otherwise evade statutory agencies or simply not access support. The Pathway to Partnership full funding plan is recognition of the need to properly fund this work. This, or a very similar funding regime, is essential to ensuring the vital work of community organizations.

... Flexible, time-generous social work that mentors people through change is the key to achieving positive outcomes. Stopping violence programmes and parenting courses are important tools but good social work is the catalyst for change, that must be resourced. We urge Government to fund outcomes and not programmes and NZCCSS can provide practice based advice about social services that are really effective in improving child safety.

## Valuing the lives of older people



... The fact that more people are living longer and healthier lives is a reason for celebration. People aged over 65 make huge contributions to maintaining our social fabric through their life skills and experience. Christian social services work with older people across the whole service spectrum at hundreds of locations around the country.

... Government must provide leadership in the sector and help achieve a more cohesive services for older people sector. More information about, and better coordination of, support services needs to be available to older people and those who support them.

... There is a lack of suitable and affordable rental accommodation of older people. There are little in the way of support services to assist older people to modify and maintain their homes to better suit their changing needs. NZCCSS looks to work with Government to plan and develop more initiatives to meet these needs.

... NZCCSS member agencies are held up as models of good employers in the aged care sector, yet they struggle to compete with the government sector that is better resourced to pay higher wages. We look to work with government to agree on a sustainable funding path for the whole aged care sector into the future. While attention is focused on aged residential care ITO issues, NZCCSS looks for build on current progress on the whole range of workforce training and recruitment issues across the whole aged care sector.

... Poverty among older people in NZ is low and maintaining current levels of NZ Super and access to low or no-cost transport and health services is vital to continuing to protect older people from the worst aspects of poverty.

## Poverty hurts us all



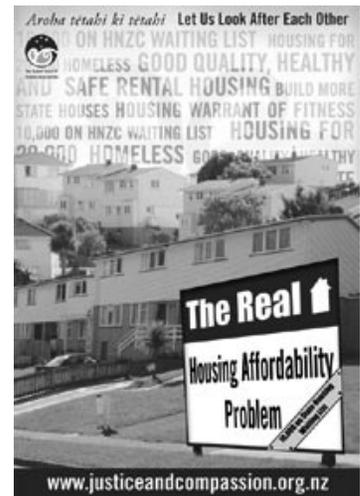
... Long term persistent poverty is entrenched within New Zealand. Worst affected are single parents caring for their children while on benefits, other carers and those too sick or disabled to do paid work.

... It is people who will lift the economy out of crisis and the response to the international credit crisis and consequent economic downturn should not be to retrench but to invest not just in physical but also in social infrastructure.

... There are around 200,000 children in poverty and issues of child poverty and support for families should be a priority for the incoming government. Paid work is only one path out of poverty and is not an option for hundreds of thousands of people, who for very good reasons are not part of the paid workforce. Current benefit levels are not sufficient to sustain an acceptable quality of life. The best way to encourage people into employment is to create incentives for participation in paid work through increasing benefit payments to those who are taking steps to improve their skills and work readiness.

... The social costs of leaving one sixth of our population in poverty become economic and fiscal costs that multiply over generations. Our members already work together with people in poverty to help them improve their situation.

## Affordable housing for everyone



... The highest priority in housing policy must be given to those who are in greatest need, the homeless, people on low incomes, with disabilities and those with mental health problems.

... Economic downturn is an ideal time for government to act to support investment in the construction and renovation of housing, particularly for those most disadvantaged. The community housing sector in New Zealand is still very small and it is an ideal time to invest in building capacity in this sector to meet the huge need for low cost housing.

... Increasingly unaffordable housing is forcing individuals and families into homelessness. NZCCSS agencies have proven success and are best positioned to work with Government to develop strategies and resource the work to help end homelessness in New Zealand.

... Income related rents are a major contributor to keeping people out of poverty and in secure tenancies.

... The thousands of low income households who must rent in the private market are left with inadequate support. We wish to work with government to develop processes to support landlords and tenants into more stable tenancy arrangements.

... The evidence shows that the social costs of poor quality housing are immense and a housing "warrant of fitness" would help improve the quality of rental housing.

*A copy of this briefing is available at [www.justiceandcompassion.org.nz](http://www.justiceandcompassion.org.nz) or can be requested from the NZCCSS Secretariat.*

## **A Million Unhealthy Homes - Better Performing Homes for New Zealanders**

The call for a housing “warrant of fitness” has received impressive research support in a survey report from the Business Council for Sustainable Development (NZBCSD).

The report shows a million homes are not adequately insulated, and a quarter of our homes could be making their occupants sick. There are huge social and economic gains to be made from making our homes more comfortable through being warmer and more energy and waste efficient, according to NZBCSD.

Making homes warmer and drier would save on health costs, lost work days through sickness, save heating costs and save precious water. It would lessen the impact on the family budget of illness. It could also mean people staying in the same rental properties for longer in which case their children would not move school as often.

The report provides evidence of the huge social cost of neglecting important social infrastructure such as our homes. If nothing changes it will cost home occupants \$4.75 billion in wasted energy over the next decade and send 18,000 to hospital with respiratory illnesses and cost people 180,000 days off work each year. The report calls for an investment plan to be developed in the coming year between the building sector and government to upgrade our housing stock. The report and survey results can be downloaded from the NZBCSD website [www.nzbcSD.org.nz/housing](http://www.nzbcSD.org.nz/housing)

## **HOMELESS WORLD CUP SOCCER TRULY GLOBAL**

The Homeless World Cup reported on in *Kete Kupu* 1, took place in Melbourne from December 1-7 and attracted teams from 56 nations. The New Zealand team gained the honour of being named Best Newcomer, and contested The Community Cup, a play off among teams ranked 33 - 40 after the secondary stage. Winner of the top group for men was Afghanistan, while the Zambian women's team took out the inaugural women's competition. See [www3.homelessworldcup.org](http://www3.homelessworldcup.org)

## **A BREATH OF FRESH AIR FOR AGED CARE - EDEN ALTERNATIVE TRAINING**

Contributed by Nicola Turner, General Manager, Enliven PSC - [nicola.turner@psc.org.nz](mailto:nicola.turner@psc.org.nz)

The concept of coming to long term care “to learn and grow” is not the usual thinking in the public domain. What do we do in aged care to make a happier and more harmonious environment that gives opportunities for staff and residents to continue to grow and learn?

Since the Eden Alternative™ journey Presbyterian Support Central (PSC) Kilmarnock Heights Home in Wellington began two years ago amazing changes have been seen in residents and staff. Residents have become more active in the garden, caring for animals and interacting with the groups of children that visit the home regularly. Residents themselves have set up a garden club, movie club and several other committees, with the result that the social interaction between residents has increased greatly.

The Eden in Oz organisation offers a training and registration pathway that guides organisations in how to improve relationships, empower residents and staff by increasing resident directed care; and that involves the outside community while showing an increase in resident satisfaction and well being. Eden conducts in-house and large group trainings in The Eden Alternative™ which is a philosophy of care that has a practical framework to implement culture change.

Eden was founded by Dr William Thomas, a Harvard trained Geriatrician and his wife Jude, who have studied and researched the fact that people in long term care die from the plagues of loneliness, helplessness and boredom. Eden Associate accredited training is conducted over 3 days where participants are given the practical and common sense tools to bring about culture change. There are over 750 Eden Associates and 30 registered homes/services throughout Australasia with a website and mentors to assist in challenges along the way. The Eden Alternative™ is practised internationally in countries as diverse as the U.K, U.S.A., Japan, Denmark, Switzerland and Germany.

The Eden Alternative™ journey began for PSC in 2006 when three staff attended an Eden conference in Australia. A presentation was made to the Board and with their blessing six senior staff from three homes attended the Eden Associate training in Auckland in May 2007. In June 2008, Kilmarnock Heights Home in Wellington became the first Enliven (PSC) home and the second residential facility in New Zealand to gain registration as an Eden Alternative™ home.

Already clinical audit reports are starting to show the impact Eden Alternative™ philosophy has on the wellbeing of residents: less falls, less infections and less medication use. Occupancy increased from 50% to 90% over the first six months of implementation. Staff turnover and staff complaints have now decreased and staff satisfaction has increased. Staff are supported and encouraged to enjoy time with the residents to socialise and have fun. Implementing the Eden Alternative™ at Kilmarnock has seen the comments of many first time visitors turn to how it feels like they are walking into a home and not a medical institution.

Understanding that implementing sustainable culture change is an on-going journey that will not happen overnight has led PSC to focus its 2009 business plans on meeting Eden goals. 39 Enliven staff have attended the training from 15 homes, with a waiting list for training. The aim is for at least four more homes to receive registration in early 2009. PSC Enliven staff who have attended the training come away inspired and excited but also with practical action plans and strategies to barriers and challenges like staff attitudes and having no extra funds to bring about change.

For more information: [www.edeninoz.com.au](http://www.edeninoz.com.au)  
email Chris McMahan [gm@edeninoz.com.au](mailto:gm@edeninoz.com.au)

## Becoming Outcome Informed: A Revolutionary Way to Improved Effectiveness

Contributed by Anne Kelly, NZCCSS Policy Advisor - anne.kelly@nzccss.org.nz



“Client based outcome feedback is revolutionary in two ways. It gives clients the voice that 40 years of research says they deserve, making them true stakeholders in their recovery. Revolutionary because of the incredible increase in effectiveness that outcome feedback has demonstrated – over twice as powerful as treatment model effects”

- Barry Duncan, Institute for the Study of  
Therapeutic Change

**Client based outcome feedback** is revolutionary – this was the central message of American therapist, trainer, and researcher Barry Duncan brought to talks he gave recently as a guest of Presbyterian Support and the Ministry of Social Development.

Duncan is co-director of the Institute for the Study of Therapeutic Change (ISTC) and was invited to New Zealand to talk to policy-makers and social service providers about ‘becoming outcome informed’. He talks about the importance of client feedback on improving effectiveness and how as agencies “we need to partner with clients in their own care – privileging their voice”.

Client outcome feedback needs to be in real time. Don’t wait until the end of treatment and ask for client evaluations. Check in regularly with the client and then the ‘helper’ can respond to the feedback and adjust what they are doing.

Research has shown that 87% of change is due to what the client brings to the process and only 13% can be attributed to the treatment programme being delivered. This means we should be shifting the emphasis away from the model or technique back to the strengths, resources and resiliencies of the client. He uses a wonderful pie analogy likening the helper or professional to the pie crust and the client to the filling. Let’s face it – what’s the most important part?

In his Wellington talks Duncan also posed some questions:

**Are some treatment approaches more effective than others?** Research shows that all approaches work equally well with some people some of the time. And by research he means hundreds of studies. Research also shows that the average treated client is better off than 80% of the untreated sample.

**How long should it take to see the beginning of change?** The bulk of change in a successful treatment occurs earlier rather than later so if there is no measureable improvement in the first six weeks of care, Duncan suggests that the treatment approach needs to be reviewed.

The alliance or relationship between the social service helper and the client is also very important. Duncan’s own research demonstrates that the alliance has seven times the impact than the model or technique and involves joint agreement of goals and tasks.

These are just some of the gems from the seminar. For more details check out the Institute’s website [www.talkingcure.com](http://www.talkingcure.com) This website contains free outcome rating scales – simple four question forms for adults and children to complete after each session with a therapist, that may be of use to Christian social services.

## ACTIONS YOU CAN TAKE

### Submissions called for national Community Housing Strategy

A draft Strategy for New Zealand’s Community Housing sector was presented at a recent conference held in Wellington by Community Housing Aotearoa (CHA) - Nga Wharerau o Aotearoa.

Developed by the Council of CHA, the strategy aims to map out achievable, short to medium-term strategy goals as well as longer term change to establish community housing as a substantial and viable provider of housing.

Community Housing is asking for comment on the draft Strategy by **Monday 9 February 2009**.

An electronic copy of the draft Strategy document can be requested from Nikki Scoble, email: [support@communityhousing.org.nz](mailto:support@communityhousing.org.nz)

The CHA Conference featured awards for ‘Best Practice in Forward Planning’, sponsored by the Centre for Research, Evaluation and Social Assessment (CRESA). Congratulations go to the **Friendship Centre Trust** as the Winner, and **Monte Cecilia Housing Trust** as a Runner up.

The awards recognise best practice in organisational forward planning. This is not necessarily just about financial projections, but also issues such as addressing changes in the community, affordability, access to housing for people with disabilities, changing consumer expectations etc.

### Official Briefings to Incoming Ministers (BIMs)

As *Kete Kupu* was going to press, a large number of BIMs had been publicly released and are now available to download/ save for future reference and reading from [www.beehive.govt.nz](http://www.beehive.govt.nz)

BIMs released by the Ministry of Social Development covered Organisation, Policy and Practice, Social Outcomes and Supporting Vulnerable Children, as well as BIMs for: Disability Issues, the Families Commission, Office of the Children’s Commissioner, Retirement Commissioner, the Social Workers Registration Board and Youth Affairs.

## The Weaving of the Mat: The Development of Faith Community Nursing in New Zealand

The New Zealand Faith Community Nurses Association (NZFCNA) celebrated ten years of faith community nursing (or parish nursing) in New Zealand at its annual conference in October.

NZFCNA has members from throughout the country now, including Christian churches of many denominations who share the faith in God who restores true health and wholeness to individuals. The conference opened with a service of thanksgiving at St Michael and all Angels, where Nurse Maude worked as New Zealand's first District Nurse.



A keynote speaker this year was Dr Lynda W Miller from Canada (pictured at left), a leading nurse educator, who was so keen to hear of the work in New Zealand that she invited herself! She shared her model of parish nursing and the work in Canada but was just as interested to learn of cultural safety implemented in nursing in New Zealand and the recent initiatives in the Pacific Island churches in Auckland.

Hilda Faasalele of the Healthy Village Action Zones updated us on the challenges and joys of providing primary health care within the church, whilst being funded by Auckland DHB and local PHO's.

Elaine Tyrrell, the first Anglican parish nurse and founding Chairperson reminded the congregation of the "threads" of the people and countries being woven together throughout history like a mat as God gave the vision to many individuals. The woven mat is significant in Pacific Island culture for its uses and its construction.

The NZFCNA mat is made of the many people who had been involved in different ways in being faithful to a call from God to be involved in this ministry of practical caring. The threads are international, with Dr Miller being our fourth international visitor and NZFCNA a member of the Global Forum for Parish Nursing.



We thank God for the individuals who share our journey and look forward to the next decade of sharing the vision of faith community nursing as a means of Christian ministry and outreach.

For further information please visit [www.faithnursing.co.nz](http://www.faithnursing.co.nz) or for more details of the ministry contact: [admin.faithnursing@xtra.co.nz](mailto:admin.faithnursing@xtra.co.nz)



### KETE KUPU - Word Basket

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If you would like to receive this mailing in a different format, (by email, mail or both) please contact the NZCCSS Office at (04) 473 2627 or email to [admin@nzccss.org.nz](mailto:admin@nzccss.org.nz)

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